

Terms & Conditions

AmBank x Skyline Luge – RM25 OFF with AmBank Cards

Campaign Period: 1 October to 31 Mar 2026

REMINDER: Eligible Participant(s) (as defined below) is hereby reminded to read and understand the Terms and Conditions below and any updated Terms and Conditions which is available at www.ambank.com.my/eng/terms-and-conditions. If the Eligible Participant(s) does not understand any of the Terms and Conditions below and/or the updated Terms and Conditions, the Eligible Participant(s) is advised to consult with the Bank's authorized representatives.

1. Definition

- i. For the purpose of the Terms and Conditions, the following words and expressions shall have the meanings assigned to them except where the context state otherwise:

AmBank Group : Refers to all the Related Corporations and Associate Corporations of the Bank whether incorporated inside or outside Malaysia, existing now or in the future and any reference to 'AmBank Group' in the Terms and Conditions herein, shall include all or any entity within AmBank Group.

Bank : Refers to AmBank (M) Berhad [Registration No.: 19690100016 (8515-D)] or AmBank Islamic Berhad (Registration No.: 199401009897 (295576-U)), both incorporated in Malaysia and having its registered address at Level 22, Bangunan AmBank Group, No. 55, Jalan Raja Chulan, 50200 Kuala Lumpur.

Campaign : Refers to “**AmBank x Skyline Luge – RM25 OFF with AmBank Cards**” organized by the Bank in accordance with the Terms and Conditions stipulated herein.

Campaign Period : The Campaign shall take effect from **1 October 2025 (00:00 GMT+8)** to **31 March 2026 (23:59 GMT+8)**, both dates inclusive. The Bank reserves the right to vary or amend the duration of the Campaign Period with Prior Notice.

Prior Notice : Refers to notices issued by the Bank to customers of at least seven (7) calendar days and published on the Bank's website at www.ambank.com.my.

Debit Card : Refers to all existing, valid and active debit card issued by the Bank.

Credit Card : Refers to all existing, valid and active AmBank Credit Card and AmBank Islamic Credit Card-i issued by the Bank.

Participating Accounts : Participating accounts are the CASA/CASA-I that is linked to the active Debit Card. These accounts serve as the core financial account for the card holder, enabling transactions like purchases and cash withdrawals.

2. Eligibility

2.1 The Campaign is opened to existing cardholder(s) of the Bank with following conditions;-

- a) aged eighteen (18) years old and above;
- b) have applied and issued with any Debit Card before/within the Campaign Period; and
- c) AmBank Credit Card and AmBank Islamic Credit Card-i

Hereinafter referred to as “Eligible Customer”.

2.2 Enrollment is not required for the purpose of participation in the Campaign.

2.3 For the avoidance of doubt, employees of AmBank Group, whether permanent or contractual and their immediate family members (spouses, children, siblings and parents) are eligible to participate in the Campaign.

3. Promotion

3.1 Subject to the terms of the Campaign herein, Eligible Customer can enjoy the following promotion during the Campaign Period as follows:

Campaign Period	Promotion	Eligibility
1 Oct 2025 – 31 Mar 2026	RM25 off two HyFly Combo packages: • (4 Luge + 1 HyFly) – RRP RM115 • (5 Luge + 1 HyFly) – RRP RM120	While stocks last, first-come-first-served

4. Mechanism

4.1 The Campaign Period is valid from 1 October 2025 to 31 March 2026, inclusive of both dates.

4.2 Payment must be made using AmBank Debit Card or AmBank Credit Card/AmBank Islamic Credit Card-i.

4.3 Valid for customers who spend with AmBank Debit Card or AmBank Credit Card/AmBank Islamic Credit Card-i at Skyline Luge Kuala Lumpur on-site ticketing counter or online purchase at [Book Now - Skyline Luge Kuala Lumpur](#).

4.4 By purchasing Skyline Luge tickets, you agree to follow the relevant ticketing and code of conduct guidelines in relation to your experience in Skyline Luge Kuala Lumpur. The attraction reserves the right to refuse entry and may ask those who break the code of conduct to leave without a refund.

4.5 By participating in this Promotion, customers are deemed to have read, accepted and agreed to be bound by the this Terms and Conditions and any other terms and conditionss that Skyline Luge Kuala Lumpur Sdn Bhd and/or its affiliates may issue from time to time. In the event the customer breaches any of the Terms and Conditions, Skyline Luge Kuala Lumpur Sdn Bhd shall at its absolute discretion forfeit any of the Cash Voucher awarded, including but not limited to any other goods and services rendered. Skyline Luge Kuala Lumpur Sdn Bhd shall not be liable for any claims arising from the customer’s participation in this Campaign.

- 4.6 The Terms and Conditions of this Campaign shall be governed by the laws of Malaysia and the customer shall agree to submit to the exclusive jurisdiction of the Courts of Malaysia over the matters arising from this Campaign.
- 4.7 Visuals (if any) are for illustration purposes only.
- 4.8 The eligible and participating Cardholders are bound by the terms and conditions of AmBank/AmBank Islamic and Skyline Luge Kuala Lumpur Sdn Bhd.
- 4.9 AmBank/AmBank Islamic is not an agent of Skyline Luge Kuala Lumpur Sdn Bhd and makes no representation as to the quality of goods and/or services provided. Any dispute about the goods and/or services is to be resolved directly with the partner.

5. Eligible Customer Terms and Conditions

- 5.1 Valid online (promo code: ambank25) & onsite with AmBank Credit/Debit Card.
- 5.2 Card must be presented before purchase.
- 5.3 Max 4 tickets per transaction. Valid for Hyfly + 4 Luge Combo or Hyfly + 5 Luge Combo only.
- 5.4 Tickets are non-refundable, non-exchangeable, and for 1 person only (rides cannot be shared).
- 5.5 All rides must be completed within 2 hours of chosen timeslot.
- 5.6 Luge: No weight limit. Riders 85–120 cm must ride with an adult; over 120 cm ride alone.
- 5.7 Hyfly: Weight 30–140 kg only. Riders 30–39 kg must ride with another individual (combined <140 kg). No height limit.
- 5.8 Waiver: All Hyfly participants must sign waiver before riding; failure to do so will result in non-participation.
- 5.9 Not valid with other promos, offers, loyalty programs, or vouchers unless stated.
- 5.10 While stocks last, first-come-first-served.
- 5.11 Full Skyline Luge Kuala Lumpur Sdn Bhd terms and conditions is available at kualalumpur.skylineluge.com.

6. Disqualification

- 6.1 Eligible Customer shall not be eligible to participate and/or shall be immediately disqualified from participating in the Campaign due if the Eligible Customer has;
 - a) breach any of the terms stipulated herein;
 - b) provided untrue information or acted fraudulently in any manner during the Campaign Period;
 - c) committed or are suspected of committing any fraudulent, unlawful, or wrongful acts in relation to any of the facilities granted by the Bank;
 - d) declared bankrupt or are subject to any bankruptcy proceedings at any time prior to or during the Campaign Period; and
 - e) committed or are determined by the Bank to be potentially committing any of the wrongful acts stipulated herein shall be immediately disqualified from participating in the Campaign.

7. General Terms and Conditions

- 7.1 By participating in the Campaign, the Eligible Customer and/or any party related herein consent and agree to be bound by the Terms and Conditions herein, and the Terms and Conditions herein shall be read together with the General Terms and Conditions for Accounts and Services, Bank Debit Card Terms and Conditions and Cardholder Agreement. The Eligible Customer is required to log on to the Bank's official website at <http://www.ambank.com.my/eng/terms-and-conditions> for any updates or the latest terms and conditions, if any.
- 7.2 The Bank shall have, at any time, the right to cancel, terminate or suspend the Campaign with Prior Notice.

- 7.3 The Bank shall have the right to vary, amend, delete or add to any of the Terms and Conditions herein as well as, in whole or in any part from time to time including to vary the Campaign Period with Prior Notice.
- 7.4 Unless expressly stated otherwise, the Terms and Conditions herein, including any amendments thereto, will prevail over any other provisions and/or representations contained in any other notices/promotion/advertising materials for the Campaign.
- 7.5 No compensation in cash or any kind shall be given to the Eligible Participants for any losses or damages suffered or incurred by the Eligible Participants as a direct or indirect result of such amendment, variation, deletion, addition or alteration of the Terms and Conditions herein unless the same is solely due to the gross negligence and/or willful default of the Bank.
- 7.6 To the extent permitted by law, the Bank shall not be liable to the Eligible Customer for any losses or costs (including loss of business opportunities or profits) caused by abnormal and unforeseeable circumstances outside the Bank's reasonable control which is unavoidable, including but not limited to any accident, act of terrorist, breakdown of machinery, civil commotion, fire, industrial dispute, labor unrest, lock-out, natural disaster, riot, strike, war (whether declared or undeclared), or data processing system, electrical, telecommunication system or transmission link failure.
- 7.7 The Bank shall not be responsible or liable for any failure by any Eligible Customer to participate in the Campaign at any time due to any network, communication or system error, interruption and/or failure.
- 7.8 The Bahasa Malaysia version of the Terms and Condition is also available at www.ambank.com.my/terms-and-conditions.
- 7.9 The Eligible Cardholder(s) are required to log in to the Bank's corporate website at www.ambank.com.my/terms-and-conditions for the latest terms and conditions and updates on the Campaign, if any.
- 7.10 For any assistance and/or feedback relating to the Campaign, Eligible Participants may contact the Bank's Contact Centre at 03-2178 8888 (Monday - Sunday, 7.00 a.m. to 11.00 p.m.) or e-mail to customercare@ambankgroup.com

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