

Frequently Asked Questions

Q1 What Is This Product About?

- Pay-As-You-Grow (PayG) is an unsecured Term Loan offered by AmBank that is linked with Point of Sales (POS) terminal and deposit facility for merchants to use as business working capital.
- The credit facility is based on latest six (6) months POS transactions.
- It is a term loan facility of up to Ringgit Malaysia (RM) Three Hundred Thousand (RM300,000) or whichever is lower and it is subjected to latest 6 months POS transactions.
- It offers a quick solution to obtain short-term cash with hassle-free application process.
- It has an option of twelve (12) months, twenty four (24) months and thirty six (36) months repayment tenure.

Q2 What are the benefits of PayG?

- Perfect for businesses with good volume of card transactions every month as POS transactions will assist merchants to secure a loan for quick working capital.
- **High disbursement fund** of up to Ringgit Malaysia Three Hundred Thousand (RM300,000).
- **Low interest rate** (Effective Interest of 12%, 15% and 18%) p.a. or Flat Rate of 6.49%, 8.18% and 9.91% p.a.
- **Repayment Tenure** of twelve (12) months, twenty four (24) months and thirty six (36) months.
- **Zero fee & no collaterals** as there will be no processing fee and termination fee. You may make early settlement before the end of loan tenure.
- **Flexibility** to make prepayment of up to two (2) months instalment in order to save on interest.
- **Hassle-free payment** as monthly instalment is auto deducted from your daily POS settlement based on the percentage determined during loan application.

Q3 Who can apply for PayG?

Sole Proprietor/ Partnership/ Private Limited Companies (Sdn Bhd) who have been in business for two (2) years and above. Selected merchants with and without multiple terminals who have active twelve (12) months POS and latest six (6) consecutive months POS transactions with the Bank.

Q4 How does PayG work?

- At the point of application, you may opt for automatic daily deduction of 10%, 12% or 15% from POS settlement within the twelve (12) months, twenty four (24) months and thirty six (36) months loan tenure. Once the loan application has been approved, payment of monthly instalment shall be auto deducted from the daily POS settlement.

- Once monthly repayment of instalment is met, auto deduction will be ceased.
- Daily deduction will be made directly from the merchants' deposit account (CASA) in the event of any shortfall due to lack of sales. This will repeat on monthly basis until the full settlement of the term loan.

Q5 What is the limit of the loan that I can obtain?

The loan limit is based on latest 6 months POS transaction ranging from Ringgit Malaysia Five Thousand (RM5,000) to Ringgit Malaysia Three Hundred Thousand (RM300,000), and it is subject to credit review.

Q6 How many loans am I allowed to apply?

Only one loan is allowed to be taken at a time. You may apply for the second loan once the first loan is fully settled. Your second loan limit is subject to past six (6) months POS transactions and based on good repayment record.

Q7 What is my monthly repayment?

Please refer to the illustration below:

Affordable monthly repayment			
Loan Amount (RM)	Effective Interest Rate 18% p.a.		
	12 Months	24 Months	36 Months
20,000	1,834	999	724
60,000	5,501	2,996	2,170
90,000	8,252	4,494	3,254
120,000	11,002	5,991	4,339
150,000	13,752	7,489	5,423
200,000	18,336	9,985	7,231

Q8 How long will it take for the loan to be disbursed?

Once the loan application is approved, your loan amount will be disbursed within two (2) working days into your AmBank deposit (CASA) settlement account. You will be notified via SMS and be issued with a Commencement Letter via email.

Q9 How will I be notified if the application is approved/ rejected or disbursed?

Notification will be sent to you via SMS. In the event that your application is approved, the Bank will issue a Commencement Letter via email.

Q10 When will my first instalment start and the due date of this loan?

Your first instalment and the due date in subsequent months will fall on every 5th of the month. The instalment amount will be auto deducted from your daily POS settlement.

For example, if the loan disbursement is on 6th October, your first instalment is on the 5th of November.

Q11 What are the fees and charges involved?

There is a stamping fee of 0.5% of the disbursed loan amount. If payment is made after the due date, a late payment charge of 1% of the total outstanding amount will be imposed.

Q12 May I request for early settlement? Will I receive any cashback in such a scenario?

You may settle before the maturity of your loan at any time without being imposed with a termination fee as there is no lock-in period. In such a case, you will be required to make full payment of total outstanding principal and billed interest and there will be no cashback given.

You may call our **Merchant Helpdesk at 03-2167 7800**. Kindly notify the bank with one (1) month prior notice in writing to facilitate the early settlement process.

Q13 Is prepayment allowed for PayG?

PayG only allows prepayment of up to two (2) months' instalment in order to help you save on interest.

Q14 How do I apply for PayG?

You will be eligible to apply upon meeting the following criteria:

- Existing AmBank Merchants with AmBank CASA settlement account.
- Sole Proprietor/ Partnership/ Private Limited Companies registered in Malaysia.
- Companies with active track record of past twelve (12) months turnover and latest six (6) months POS transactions..

Q15 How do I view my loan deduction every month?

- You may refer to your loan deduction through AmBank Deposit (CASA) settlement account.
- Hardcopy statement will be issued yearly in December.
- Alternatively, you can enrol for our Merchant Portal and Online Internet Banking.

Q16 May I restructure my instalment or interest rate?

All instalments are on single fixed rate and no changes are allowed to be made.

Q17 May I change my POS terminal and/ or Deposit (CASA) settlement account during the loan facility period?

You are required to maintain both the POS terminal and AmBank Deposit (CASA) settlement account during the loan facility period.