

Frequently Asked Questions (FAQ) for Points to Cash with AmOnline Campaign

1. Who is eligible for this campaign?

This campaign is by exclusive invitation only for the following customers:

- i) Individual customers who register for AmOnline App between 1 June 2025 – 30 September 2025; and
- ii) Selected individual customers who receive an invitation to participate in this campaign via phone call, AmOnline push notification, Short Message system (SMS), or electronic direct mail (eDM).

2. Must I be a BonusLink member to participate in this campaign?

Yes, you must be a BonusLink member **and** link your BonusLink account to AmOnline to participate in this campaign. Learn more on how to do so [here](#).

3. If I am an existing BonusLink member, can I use my existing membership to participate in this campaign?

Yes, you may use your existing membership **and** link it to your AmOnline App to enjoy BonusLink Points from this campaign. If you've already linked your BonusLink account to AmOnline App prior to this, you're good to go!

4. Do I need to have a CASA/CASA-i account for this campaign?

It is not mandatory to have a CASA/CASA-i for this campaign. However, it is required when you convert your BonusLink Points to cash via AmOnline App.

5. How do I enjoy 1% Cashback in BonusLink Points?

- i) Make any of the following eligible transactions via the AmOnline App:

Transaction Type	Minimum Amount Per Transaction	Cashback Percentage to be Rewarded in BonusLink Points
DuitNow QR Pay-to-Merchant	RM10	1% of Transaction Amount
FPX	RM100	
JomPAY	RM50	
Prepaid Top-Up	RM10	

ii) Calculation for 1% Cashback in BonusLink Points is derived as below:

Transaction Date	Transaction Type	Transaction Amount (RM)	1% Cashback ¹	BonusLink Points Awarded Based on Cashback Amount ²
21 June 2025	DuitNow QR P2M	RM10.15	RM0.10 (1% x RM10 = RM0.10)	10 (RM0.10 x 106 = 10.60 = 10)
22 June 2025	FPX	RM150.22	RM1.50 (1% x RM150 = RM1.50)	159 (RM1.50 x 106 = 159)
23 June 2025	Prepaid Top-Up	RM50.00	RM0.50 (1% x RM50 = RM0.50)	53 (RM0.50 x 106 = 53)
24 June 2025	JomPAY	RM300.00	RM2.00 (1% x RM300 = RM3.00) However, reward is capped at Two Malaysian Ringgit (RM2).	212 (RM2.00 x 106 = 212) Reward is capped at 212 BonusLink Points.

Total Reward earned by Customer A in the month of June 2025 is:

= 10+159+53+212 BonusLink Points

= 434 BonusLink Points

¹1% Cashback is calculated based on transaction amount which is rounded down to the nearest Ringgit Malaysia.

²BonusLink Points awarded are based on the conversion rate of One Malaysian Ringgit (RM1) = 106 BonusLink Points. The BonusLink Points awarded will be rounded down to the nearest point, partial Points will not be awarded.

6. When will I get the BonusLink Points?

Fulfilment will be carried out on a monthly basis according to the schedule below:

Batch	Transaction Dates	Reward Fulfilment
Batch 1	20 June 2025 – 30 June 2025	By 31 August 2025
Batch 2	1 July 2025 – 31 July 2025	By 30 September 2025
Batch 3	1 August 2025 – 31 August 2025	By 31 October 2025
Batch 4	1 September 2025 – 30 September 2025	By 30 November 2025

7. How do I convert my BonusLink Points to cash?

- Simply scroll down to the BonusLink widget on the AmOnline App 'Home' page.
- Tap 'Redeem Cash'. The minimum amount of Points required to convert Points to cash is 1,060 Points which is equivalent to Ten Malaysian Ringgit (RM10).
- The cash will be credited into your primary CASA/CASA-i account.
- Alternatively, please refer [here](#) for the steps.

8. Can I redeem my BonusLink Points for anything else besides cash?

Yes, you may. Please visit BonusLink's website [here](#) to redeem other attractive products.