

AmBank x U Mobile Open and Save Campaign – Frequently Asked Questions

1. What is the AmBank and U Mobile Open and Save Campaign?

It's a special campaign that rewards you with Cashback when you open a new AmBank account/-i via the AmOnline App and use it to pay your U Mobile postpaid bills or reload your prepaid/internet plan while maintaining an MAB of RM2,000.

2. When does the campaign run?

The campaign starts on 30 March 2026 and ends on 31 July 2026.

3. Who can join this campaign?

This campaign is open to U Mobile prepaid and postpaid customers with who opens a new AmBank account/-i via the AmOnline App using the campaign promo code.

4. What is the promo code I need to use?

Use promo code **UMAMB** when opening your account in the AmOnline App to take part in this campaign.

5. How do I join the campaign?

Just follow these simple steps:

- Open a new AmBank Current Account/-i or Savings Account/-i via the AmOnline App
- Enter the promo code **UMAMB** during account opening
- Perform eligible transactions which include U Mobile postpaid bill payments or reload prepaid/internet plans using supported payment methods such as FPX, AmBank Debit Card, AmOnline prepaid top up feature and/or JomPAY, with a minimum spend of RM50.

6. How much Cashback can I get?

You can enjoy Cashback of up to RM90 in total throughout the campaign period, if you meet the consecutive monthly requirements:

- Months 1–3: Get RM10 Cashback each month when you spend at least RM10 on eligible U Mobile transactions
- Months 4–6: Get RM20 Cashback each month when you spend at least RM10 and maintain a minimum balance of RM2,000 in your new AmBank/AmBank Islamic account

Example

Customer A is a **New-to-Bank customer** who has opened a new AmWafeeq Savings Account-i via AmOnline on 5th April 2026. Customer A then performs transactions as below:

Apr-26 Month 1	May-26 Month 2	Jun-26 Month 3	Jul-26 Month 4	Aug-26 Month 5	Sep-26 Month 6
Perform any U Mobile Transaction min RM10	Perform any U Mobile Transaction min RM10	Perform any U Mobile Transaction min RM10	Perform any U Mobile Transaction min RM10	Perform any U Mobile Transaction min RM10	Perform any U Mobile Transaction min RM10
			Maintains MAB of RM2,000	Maintains MAB of RM2,000	Maintains MAB of RM2,000
Receive RM10 Campaign Reward	Receive RM10 Campaign Reward	Receive RM10 Campaign Reward	Receive RM20 Campaign Reward	Receive RM20 Campaign Reward	Receive RM20 Campaign Reward

Customer will be eligible to receive Campaign Reward of Ringgit Malaysia Ninety (RM90).

9. Where will my Cashback be credited?

Your Cashback will be credited directly into the new AmBank Account/-i that you opened for this campaign.

10. Do I need to deposit and maintain money in my AmBank Account/-i?

Yes. To qualify for the higher Cashback amount of RM20 in campaign months 4-6, you'll need to maintain a minimum average balance of RM2,000 in your new AmBank Account/-i.

How to calculate Monthly Average Balance:

$$\text{MAB} = \frac{\text{Sum of Daily End Day Balance in a Month}}{\text{Total Number of Days in the Month}}$$

11. What if I miss a month or do not meet the requirements?

If you do not meet the requirements for a particular month, you will not be eligible from that month onwards. The campaign's monthly criteria has to be met consecutively to continue to earn the Cashback.