

## **AmBank x U Mobile Open & Save Campaign – FAQ**

### **1. What is the AmBank x U Mobile Open & Save Campaign?**

It's a special campaign that rewards you with cashback when you open a new AmBank account/-i via the AmOnline App and use it to pay your U Mobile postpaid bills or reload your prepaid/internet plan while maintaining a MAB of RM2,000.

### **2. When does the campaign run?**

The campaign starts on 30 March 2026 – 30 September 2026

### **3. Who can join this campaign?**

This campaign is open to U Mobile prepaid and postpaid customers with who opens a new AmBank account/-i via the AmOnline App using the campaign promo code.

### **4. What is the promo code I need to use?**

Use promo code **UMAMB** when opening your account in the AmOnline App to take part in this campaign.

### **5. How do I join the campaign?**

Just follow these simple steps:

- Open a new AmBank Current Account/-i or Savings Account/-i via the AmOnline App
- Enter the promo code **UMAMB** during account opening
- Perform eligible transactions which include U Mobile postpaid bill payments or reload prepaid/internet plans using supported payment methods such as FPX, AmBank Debit Card, AmOnline prepaid top up feature and/or JomPAY, with a minimum spend of RM50.

### **6. How much cashback can I get?**

You can enjoy cashback of up to RM90 in total throughout the campaign, if you meet the consecutive monthly requirements.

- Months 1–3: Get RM10 cashback each month when you spend at least RM50 on eligible U Mobile transactions
- Months 4–6: Get RM20 cashback each month when you spend at least RM50 and maintain a minimum balance of RM2,000 in your new AmBank account

**Example**

Customer A is a **New-to-Bank customer** who has opened a new AmWafeeq Account-i via AmOnline on 5<sup>th</sup> April 2026. Customer A then performs transactions as below:

Apr-26 Month 1	May-26 Month 2	Jun-26 Month 3	Jul-26 Month 4	Aug-26 Month 5	Sep-26 Month 6
<i>Perform any U Mobile Transaction min RM50</i>					
			<i>Maintains MAB of RM2,000</i>	<i>Maintains MAB of RM2,000</i>	<i>Maintains MAB of RM2,000</i>
<i>Receive RM10 Campaign Reward</i>	<i>Receive RM10 Campaign Reward</i>	<i>Receive RM10 Campaign Reward</i>	<i>Receive RM20 Campaign Reward</i>	<i>Receive RM20 Campaign Reward</i>	<i>Receive RM20 Campaign Reward</i>

Customer will be eligible to receive Campaign Reward of Ringgit Malaysia Ninety (RM90).

**9. Where will my cashback be credited?**

Your cashback will be credited directly into the new AmBank Account/-i that you opened for this campaign.

**10. Do I need to deposit and maintain money in my AmBank Account/-i?**

Yes. To qualify for the higher cashback amount of RM20 in campaign months 4-6, you'll need to maintain a minimum average balance of RM2,000 in your new AmBank Account/-i.

How to calculate Monthly Average Balance:

$$MAB = \frac{\text{Sum of Daily End Day Balance in a Month} *}{\text{Total Number of Days in the Month} *}$$

**11. What if I miss a month or don't meet the requirements?**

If you don't meet the requirements for a particular month, you will not be eligible for from that month onwards. The campaign's monthly criteria has to be met consecutively to continue to earn the cashback.