

## Terms and Conditions

### AmBank/AmBank Islamic Visa iPhone 13 Cashback Campaign Campaign Period: 8 October 2021 till 8 December 2021

**REMINDER: The Eligible Cardholders (as defined below) are hereby reminded to read and understand the terms and conditions below and the additional terms and conditions (if any), which are available at [www.ambank.com.my](http://www.ambank.com.my). If the Eligible Cardholders do not understand any of the terms and conditions and the updated terms and conditions (if any), the Eligible Cardholders are advised to discuss with any of the Bank's staff or authorised representative.**

The terms and conditions herein (“**Terms and Conditions**”) are in addition to and are to be read together with the AmBank (M) Berhad, (196901000166 (8515-D)) (“**AmBank**”) or AmBank Islamic Berhad (199401009897 (295576-U)) (“**AmBank Islamic**”) (“**Bank**”) relevant Credit Card/Credit Card-i agreement(s) (“**Cardholder Agreement**”) which govern the use of the Credit Card/Credit Card-i issued by the Bank. In the event of any discrepancy or inconsistency between these Terms and Conditions and the Cardholder Agreement, these Terms and Conditions will prevail in so far as it relates to the Campaign (as defined below).

Words denoting “person” shall include living persons and, if and where applicable, body or persons incorporated or unincorporated. Words importing the singular shall also include the plural and vice-versa. Words importing the masculine gender shall include the feminine and neuter gender.

### Campaign

1. The “**Campaign**” means “**AmBank/AmBank Islamic Visa iPhone 13 Cashback Campaign**” organised by the Bank in accordance with the Terms and Conditions as herein stipulated.

### Campaign Period

2. The Campaign shall run from **8 October 2021 until 8 December 2021**, both dates inclusive (“**Campaign Period**”) or such other periods as may be determined by the Bank with prior notice of at least five (5) calendar days (“**Prior Notice**”) to the Eligible Cardholders (as defined below).

### Eligible Cardholders

3. This Campaign is only open to selected cardholders of the Bank who have a principal or supplementary AmBank Visa Credit Card / AmBank Islamic Visa Credit Card-i (“**Eligible Cardholders**”) but **do not include**:
  - a. cardholders of Mastercard / UnionPay Credit card/Credit card-i, corporate cards, commercial cards, debit cards or insurance cards issued by the Bank;
  - b. cardholders whose card accounts have been suspended, cancelled, or terminated for whatsoever reasons during the Campaign Period

(collectively the “**Eligible Cards**”).

## Campaign Mechanics

- Subject to the Terms and Conditions herein, all Eligible Cardholders who use their Eligible Cards to perform retail transaction of minimum Ringgit Malaysia Three Thousand Three Hundred Ninety Nine RM3,399 via Easy Payment Plan (EPP) of up to 24 months from the **selected merchants** listed below ("**Eligible Merchants**") will be eligible for one (1) unit of **RM100 Cashback ("Cashback") ("Eligible Transaction")**.

For the avoidance of doubt, both principal and supplementary cardholders are entitled to a maximum Cashback of Ringgit Malaysia One Hundred Only (RM100) each throughout the Campaign Period stated in Clause 6 below.

### List of Eligible Merchants

COURTS	Senheng/senQ
Thundermatch	Vivid Telecommunications

## Campaign Rewards

- The Cashback is capped at Ringgit Malaysia Fifty Thousand (RM50,000) throughout the Campaign Period and each Eligible Cardholder is only entitled to a maximum of Ringgit Malaysia One Hundred (RM100) Cashback throughout the Campaign Period stated below. The Cashback is eligible for the first 500 redemptions only.

Campaign Month	Period	Cashback Amount	Total Redemptions
Month 1	8 October 2021 – 7 November 2021	RM100	500
Month 2	8 November 2021 – 8 December 2021		

- The Cashback is awarded on a first-come, first-served basis.

## Campaign Fulfilment of Cashback

- The Cashback will be credited into the respective Eligible Cardholder's Credit Card/Credit Card-i account within six (6) to eight (8) weeks from the end of each Campaign Month and the Cashback will be reflected in his/her credit card/credit card-i statement.

## Disqualification

- In the event the Eligible Cardholder cancels his/her Credit Card/Credit Card-i account and/or they fail to fulfil the requirement stipulated in Clause 4 above, the Eligible Cardholders will be automatically disqualified from the Campaign and the Cashback will be forfeited.
- Eligible Cardholders whose card accounts have not been activated, suspended, cancelled, or terminated for whatsoever reasons during the Campaign Period/during the fulfilment of the Cashback will be disqualified from participating in this Campaign.

10. The Bank shall have the right to disqualify any Eligible Cardholder or forfeit the Cashback when it finds or determines that the Eligible Cardholder tampers with the entry process and/or the operation of the Campaign, breach or potentially breach any of the Terms and Conditions herein.

## General

11. The Bank shall have the right to vary, amend, delete, or add to any of the terms and conditions set out herein, in whole or in any part from time to time including varying the Campaign Period with Prior Notice.
12. The Bank shall, at any time, have the right to cancel, terminate or suspend the Campaign with Prior Notice. Any notice to be given by The Bank shall be posted in the Bank's official website at [www.ambank.com.my](http://www.ambank.com.my) or its branches, and any such notice shall be deemed given when so posted at its official website or its branches, whichever is earlier.
13. The Bank's decision on all matters relating to the Campaign shall be final and binding and no correspondence or appeal will be entertained.
14. To the extent permitted by law, the Bank shall not be liable to the Eligible Cardholders when any Force Majeure event occurs. "Force Majeure" refers to any unforeseen events and/or circumstances which are not within the reasonable control of the Bank, which the Bank is unable to prevent, avoid or remove such as natural disasters such as flood, typhoon, hurricane, storm, tempest, volcanic eruption, earthquake, landslide, landslip, subsidence or sinking of soil or earth or acts of public unrest such as strikes, lock out, industrial disturbances, riots, wars, each of which is beyond the control of neither Party or such other event, condition or circumstances of similar nature as may be classified as Force Majeure by the Bank from time to time.
15. The Bank would not be liable to any Eligible Cardholders for any damage or losses suffered, including loss of goodwill, income or profits or consequential, direct or indirect, exemplary, incidental, punitive or special damages, arising from the Eligible Cardholders' participation in this Campaign, or the Bank exercising its rights pursuant to any of the terms and conditions herein except where such actions, claims, losses, damages and expenses are directly attributable to the Bank's gross negligence, wilful default or fraud.
16. All disputes concerning the construction, validity, enforcement and interpretation of the terms and conditions stipulated herein shall be governed by, construed, and enforced in accordance with the laws of Malaysia. The parties hereby submit to the jurisdiction of the Courts of Malaysia for the purpose of any suit, action or other proceeding arising out of or based on the Terms and Conditions herein.
17. For any assistance and/or feedback related to this Campaign, the Eligible Cardholders may contact the Bank's Contact Centre from 7am to 11pm, Monday to Sunday by calling **+603-2178 8888** or email to [customercare@ambankgroup.com](mailto:customercare@ambankgroup.com).