

Terms and Conditions
AmBank Debit Card's Shopee Raya Sayang Hei Promotion
Promotion Period: 3 April 2023 – 18 April 2023

REMINDER: Eligible Customer(s) (as defined below) is hereby reminded to read and understand the terms and conditions below which are available at www.ambank.com.my. If the Eligible Customers do not understand any of the terms and conditions stated herein, the Eligible Customer(s) are advised to discuss with any of the Bank's authorised representative.

1 Definition

- 1.1 For the purpose of these terms and conditions, the following words and expressions shall have the meanings assigned to them except where the context otherwise requires:

“**AmBank Group**” refers to all the Related Corporations and Associate Corporations of the Bank whether incorporated within or outside of Malaysia, existing now or in the future and reference to ‘AmBank Group’ in these terms and conditions herein, shall include all or any entity within AmBank Group.

“**Associate Corporations**” shall have the same meaning assigned to it under Section 2(1) of the Financial Services Act 2013, where applicable. “**Related Corporations**” shall have the same meaning assigned to it under Section 7 of the Companies Act 2016.

“**Bank**” refers to AmBank (M) Berhad (‘AmBank’) [Company No.: 196901000166 (8515-D)], company incorporated in Malaysia under the Companies Act 1965 (repealed by Companies Act 2016) and having its registered address at Level 22, Bangunan AmBank Group, No. 55, Jalan Raja Chulan, 50200 Kuala Lumpur.

“**Debit Card**” refers to the AmBank Debit Mastercard and/or TRUE by AmBank Debit Mastercard issued by the Bank.

“**Promotion**” refers to this “**AmBank Debit Card's Shopee Raya Sayang Hei Promotion**” organised by the Bank and Shopee in accordance with the terms and conditions stipulated herein.

“**Promotion Period**” for Promotion I (as hereinafter defined) and Promotion II (as hereinafter defined) shall commence on 3 April 2023 (00:00 GMT+8) and ends on 12 April 2023 (23:59 GMT+8). Promotion II (as hereinafter defined) shall commence on 11 April 2023 (00:00 GMT+8) and ends on 18 April 2023 (23:59 GMT+8). The Bank reserves the right to vary or amend the duration of the Promotion Period with Prior Notice.

“**Prior Notice**” refers to the notice by the Bank of certain facts or of a particular state of affairs of at least three (3) calendar days.

“**Shopee User**” refers to user with a Shopee account.

- 1.2 Words denoting persons shall include living persons and, if and where applicable, body or persons incorporated or unincorporated. Words importing the singular shall also include the plural and vice-versa. Words importing the masculine gender shall include the feminine and neuter gender.

2 Eligibility

- 2.1 The Promotion is opened to all **new and existing Debit Card** cardholder(s) of the Bank (including AmBank Group employees) who is also a Shopee User (hereinafter referred to as “**Eligible Customer(s)**”).
- 2.2 Enrollment is not required for the purpose of participation in this Promotion.

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3 Promotion Mechanics

3.1 The Promotion Mechanic is as specified in the table 1 below:

Table 1: Promotion Mechanism

Promotion Period	Promotion
3 April 2023 – 12 April 2023	<p>Ringgit Malaysia Ten (RM10) off with minimum spending of Ringgit Malaysia Twenty-Five (RM25) on ShopeeFood order in a single transaction on Shopee App where payment is made using an AmBank Debit Card.</p> <ul style="list-style-type: none"> • Promotion is valid for one-time use only for each Shopee User account. • Promotion is valid with a minimum spend of Ringgit Malaysia Twenty-Five (RM25) in a single transaction, excluding the delivery fee. • Promotion is valid for the first eighty-five (85) redemptions daily and is capped at first eight hundred and fifty (850) redemptions throughout the Promotion Period, on first-come, first-served basis. <p>Promotion is valid for Shopee app checkouts with AmBank Debit Card only. Promotion is valid for all stores on ShopeeFood only.</p>
11 April 2023 – 18 April 2023	<p>Ringgit Malaysia Eleven (RM11) off with minimum spending of Ringgit Malaysia One Hundred (RM100) in a single transaction on Shopee App where payment is made using AmBank Debit Card.</p> <ul style="list-style-type: none"> • Promotion is valid for one-time use only each Shopee User account. • Promotion is valid when user check out with the Voucher Code “AMBD11” or to claim the E-Voucher on Shopee App. • Promotion is valid with a minimum spend of Ringgit Malaysia One Hundred (RM100) in a single transaction. • Promotion is valid for the first four hundred and fifty-eight (458) redemptions throughout the Promotion Period, on first-come, first-served basis. • Promotion is valid for Shopee app checkouts with AmBank Debit Card only. • Promotion is valid for purchases with Shopee Mall and Preferred Sellers only. • Promotion is not valid for purchases of Baby Food & Formula, Diapers & Potties, Tickets & Vouchers, Mobile Reloads & Sim Cards, Top-ups, S-Mart Milo, One or Not by Shopee Store products, MMA Foundation Store products, shopee gives back Store products and PETRONAS & Setel Fuel Cards, Gift Cards & E-Voucher.

4 General

4.1 By participating in this Promotion, the Eligible Customer(s) and/or any party related herein consent and agree to be bound by the terms and conditions herein, and the terms and conditions herein shall be read together with the General Terms and Conditions for Accounts and Services and AmBank Debit MasterCard Terms and Conditions. The Eligible

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Customer(s) is required to log on to the Bank's official website at <http://www.ambank.com.my/eng/terms-and-conditions> for any Promotion updates or the latest terms and conditions, if any.

- 4.2 The Promotion offer is not valid with any other promotions of the Bank.
- 4.3 The Bank shall have, at any time, the right to cancel, terminate or suspend this Promotion with Prior Notice.
- 4.4 The Bank shall have the right to vary, amend, delete or add to any of the terms and conditions set out herein, in whole or in any part from time to time including to vary the Promotion Period with Prior Notice.
- 4.5 Any notice issued by the Bank shall be posted on the Bank's official website at www.ambank.com.my or displayed in its branches, and any such notice shall be deemed given when so posted at its official website or its branches, whichever is earlier.
- 4.6 The Bank shall have the right to cancel the participation of or disqualify any Eligible Customer(s) from participating in this Promotion if in the Bank's opinion:
 - a) The said Eligible Customer(s) has provided untrue information or acted fraudulently or wrongfully in any manner during the entry process or throughout the Promotion Period;
or
 - b) The Eligible Customer(s) has breached or will potentially breach the terms and conditions herein.
- 4.7 Unless expressly stated otherwise, the terms and conditions herein set forth, including any amendments thereto, will prevail over any other provisions and/or representations contained in any other notices/promotion/advertising materials for this Promotion.
- 4.8 The Bank's decision on all matters relating to the eligibility of the customers for the participation in the Promotion shall be final and binding on all participating Eligible Customer(s).
- 4.9 The Bank is not liable for any loss or damages suffered, such as loss of income or profit, or any indirect, incidental, consequential, exemplary, punitive or special damages of any party including third parties, arising out of or in connection with the Promotion, save and except where such loss or damages were directly caused by the Bank's gross negligence, willful default or fraud.
- 4.10 To the extent permitted by law, the Bank shall not be liable to the Eligible Customer(s) when any Force Majeure event occurs. "Force Majeure" refers to any unforeseen events and/or circumstances not within the reasonable control of the Bank, which the Bank is unable to prevent, avoid or remove including natural disasters such as flood, typhoon, hurricane, storm, tempest, volcanic eruption, earthquake, landslide, landslip, subsidence or sinking of the soil or earth or acts of public unrest such as strikes, lock out, industrial disturbances, riots, wars, each of which is beyond the control of neither Party or such other event, condition or circumstances of similar nature as may be classified as Force Majeure by the Bank from time to time.
- 4.11 The Bank shall not be responsible or liable for any failure by any Eligible Customer(s) to participate in the Promotion at any time due to any network, communication or system error, interruption and/or failure.
- 4.12 All questions concerning the construction, validity, enforcement and interpretation of the terms and conditions stipulated herein shall be governed by, construed and enforced in accordance with the laws of Malaysia. The parties hereby submit to the jurisdiction of the

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Courts of Malaysia for the purpose of any suit, action or other proceeding arising out of or based on the terms and conditions herein.

- 4.13 The Bahasa Malaysia version of this terms and conditions is also available at www.ambank.com.my/eng/terms-and-conditions. In the event of any discrepancies or conflict in the interpretation of these terms and conditions, the English and Bahasa Malaysia versions of each of these terms and conditions shall be construed as equivalent of each other and each of the terms and conditions stipulated in both languages shall carry the same meaning.
- 4.14 For any assistance and/or feedback in relation to this Promotion, the Eligible Customer(s) may contact the Bank's Contact Centre operating from 7.00 a.m. to 11.00 p.m., Monday to Sunday by calling 03-2178 8888 or e-mail to customer care@ambankgroup.com.