

TERMS AND CONDITIONS

Organiser & Qualifications

1. **“Spend with MyDebit and fly away for FREE” (“Contest”)** is jointly organized by IKANO Handel Sdn Bhd (“IKEA”) (Company No.: 201301044794 (1074617-K)) referred as (**“Organiser”**) and Payments Network Malaysia Sdn Bhd (“PayNet”) (Company No.: 200801035403 (836743-D)) (**“Sponsor”**).
2. The Contest is open to (a) all MyDebit Automated Teller Machine (**“ATM”**) card members issued by a financial institution in Malaysia; and (b) the individual must be a permanent resident in Malaysia or a Malaysian citizen who has a valid identification document during the Contest Period (**“Participant”**); (c) the Participant must be 18 years old and above and have a valid account with any financial institution in Malaysia; and (d) the account must not be dormant and must be active with a good financial standing during the Contest Period as well as up to the redemption of prizes.
3. Individuals listed below are not eligible to participate in this Contest:
 - Employees of the Organiser and Sponsor (including its associates, subsidiaries or related thereto) and their immediate family members (children, parents, siblings, including spouse); and/or
 - Representatives, employees and/or the advertising agencies or promotional agencies of the Organiser and Sponsor (including its associated and related companies), and their immediate family members (children, parents, siblings, including spouse).

Contest Period & Entry Criteria

4. This Contest will commence from **1 October 2023** at 12.00AM to **31 December 2023** at 11:59PM (Malaysian Time) (**“Contest Period”**).
5. A minimum purchase of RM100.00 and above in a single receipt at any of IKEA Malaysia stores and IKEA F&B outlets using MyDebit ATM Card (your bank ATM card) as the payment method, within the stipulated Contest Period (with a clear printed bank transaction slip) will be eligible for a maximum of **ONE (1)** entry per receipt (**“Proof of Purchase”**).
6. The Participant may send more than ONE (1) entry. Each Proof of Purchase can only be used once. The Participant’s entries will be **immediately disqualified** if the same

Proof of Purchase is found to have been used for more than ONE (1) entry. If more than one (1) Participant is found to be using the same Proof of Purchase to enter the Contest, both Participants will be **immediately disqualified**.

7. The Proof of Purchase must be submitted within the Contest Period via any of the methods stated below in this Terms and Conditions (refer to "*How to Participate*").
8. The Participant is required to submit entries with Proof of Purchase within the Contest Period.
9. Any entries received beyond the Contest Period will be rejected and deemed invalid.
10. Contest Prizes ("**Prizes**"):
 - a) Grand Prize: 4x Travel Vouchers worth RM25,000 each;
 - b) 1st Prize: 8x IKEA Gift Card worth RM13,000 each; and
 - c) Daily Prize (2 winners per day): 184x IKEA gift card worth RM500 each
11. A total of ONE HUNDRED AND NINETY-SIX (196) Prizes to be won.
12. Images of Prizes shown in any promotional collaterals, advertisements, publications/websites, and other materials relating to this Contest are for illustrative purposes only and may not depict the actual Prizes.
13. The Organiser reserves the right to change or, extend the Contest Period at its sole and absolute discretion without prior notice.

How to Participate

14. Participants can submit their entries via WhatsApp OR Whoop app (can be downloaded via Play Store for Android OR App Store for iOS).
 - (1): via WhatsApp
 - Each valid and complete entry must contain the following information:
 - i. a photo of the bank receipt / bank transaction slip as Proof of Purchase; and
 - ii. RETAIN: PROOF OF PURCHASE (original).
 - Submit your entry via WhatsApp to +6011 3327 8683

- Participant will receive a reply message with a URL link to complete the submission details (privacy notice, Contest question, participant's info).
 - i. Full Name;
 - ii. Contact Number;
 - iii. Identification Card Number; and
 - iv. Picture of Proof of Purchase.
 - By submitting entries via WhatsApp, the Participant is deemed to have read and agreed to the privacy notice set forth in this Terms and Conditions.
 - Note: For every Proof of Purchase submitted by a Participant, ONE (1) random serial number will be given, the serial number is only for the Organiser's reference/view and will not be disclosed to the Participant.
- (2): via Whoop App (can be downloaded via Play Store for Android / App Store for iOS)
 - Register in Whoop App (one-time registration).
 - Click on the “**Spend with MyDebit and fly away for FREE**” contest banner.
 - Each valid and complete entry must contain the following information:
 - i. A photo of the bank receipt / bank transaction slip as Proof of Purchase;
 - ii. Answer the Contest question and provide the necessary info; and
 - iii. RETAIN: PROOF OF PURCHASE (original).
 - By submitting entries via Whoop app, the Participant is deemed to have read and agreed to the privacy notice set forth in these Terms and Conditions.
 - Note: For every Proof of Purchase submitted, ONE (1) random serial number will be given, the serial number is only for the Organiser's reference/view and will not be disclosed to the Participant.

15. Any incomplete registrations or incomplete entries submission will be disqualified from the Contest.

16. Each Participant (if selected as a winner) is only eligible to win ONE (1) Prize Daily Prize and ONE (1) Grand Prize or First Prize during the Contest Period.

Winners Selection

17. The winner(s) will be selected based on the following process (“**Winner**”):

- At the end of the Contest Period, eligible Participants will be shortlisted at random by an automated selection system based on the total number of valid entries / submissions during the entire Contest Period (“**Selected Participant**”).
- At the end of Contest Period, the Selected Participant will be contacted by the Organiser and if Selected Participant cannot be contacted after three (3) attempts for three (3) consecutive days (during working hours, Monday to Friday), the Organiser reserves the right to disqualify the Selected Participant’s eligibility and shall select the next qualified Participant as the Winner, of which shall be selected at the Organiser’s absolute discretion.

18. The Selected Participants / Winners will be contacted by the Organiser based on the contact information provided during their submission process.

19. The Winners are required to provide a valid identification document (Malaysian identification card or passport) during or prior to prize redemption for the Winner’s verification process. Proof of Purchase which is non-readable, faded or damaged will be deemed invalid and will be disqualified.

Prizes Redemption

20. The Winner(s) must claim their Prizes on the specific date provided by the Organiser or within **TWO (2) months** after being notified by the Organiser (via SMS or any other communication channels). In the event the Winner(s) fails to claim their prizes or appoint a representative within the stipulated time, the Organiser reserves the right to forfeit the Prizes and award the prizes to another winner.

21. The Winner(s) that require a representative to claim their Prizes on their behalf must notify the Organiser at least **TWO (2) days** in advance from the specific collection date provided by the Organiser. The Winner(s) must ensure that their representative provides a letter of authorization issued and signed by the Winner, as well as a copy of the Winner’s valid identification document, and the representative’s valid identification document.

22. The Prizes are not exchangeable for cash. The Organiser and Sponsor can replace the Prizes with other prizes of the same value at its sole and absolute discretion. To the extent permitted by law, the Organiser, its agencies, affiliates, Sponsor and their

representatives shall not be liable for any defects or misuse of the Prizes, or for any claims, liabilities, losses or damages in connection with this Contest.

23. The values of the Prizes are accurate at the time of printing. The Organiser and Sponsor reserves the right to substitute any of the Contest Prizes with that of similar value at any time at their absolute discretion without prior notice.
24. The fulfilment of the Prizes shall be subject to availability of the same. The Organiser will notify the Winners from time to time.
25. The Prizes are subject to the terms and conditions set by the supplier (if applicable). To the extent permitted by law, the Organiser and Sponsor and its agents are not responsible for all liabilities, losses and damages arising from any deferment, cancellation, delay or changes to the Prizes details or any unforeseen circumstances beyond the reasonable control of the Organiser or Sponsor and for any act or default by any vendor or third-party supplier.
26. The Organiser and Sponsor reserves the right to postpone the date and/or change the place/venue for prize redemption that has been determined to a later date or another place/venue in the event of any unforeseen circumstances.
27. The Organiser and Sponsor shall not be liable for any transportation costs in connection with the redemption and/or delivery of the prizes. Any additional costs, duties, taxes and/or incidental expenses, fees or charges imposed in respect of the prize collection are solely borne by the Winner.
28. Prize(s) which are lost or damaged during the delivery process are not replaceable and the Organiser and Sponsor disclaims any obligations to neither replace nor fulfil these Prizes.
29. All decisions made by the Organiser in connection with the Contest including but not limited to the selection of Winners and the Prizes are final, conclusive and binding. Any correspondences, inquiries, appeal or objection from the Participant shall not be entertained.
30. The Organiser and Sponsor shall not assume responsibility or liability for the Prize / product / voucher / e-voucher and expressly excludes and rejects any statement, warranty or endorsement, implied or written, written or oral, regarding the Prize /

product / voucher / e-voucher offered under this campaign, including but not limited to guarantees of quality, merchantability, fitness for a particular purpose or use, health and safety. Terms and conditions of the Prize / product / voucher / e-voucher offered by the brand owner are as determined by the said brand owner. Any dispute arising out of or relating to the Prize / product / voucher / e-voucher offered by the brand owner shall be resolved by the user directly with the brand owner.

31. Unless stated otherwise, all transportation cost, internet charges, personal costs and/or all other costs, fees and/or any and all kind of expenses incurred by the Participants/Winners in connection with this Contest (whether for the purpose of joining, participating in or receiving any benefit or prizes from the Contest) are at the sole responsibility of the Participants/Winners. The Organiser and Sponsor, its affiliates or authorized agents or representatives shall accept no liability or responsibility whatsoever for those costs/charges/fees/ expenses incurred by the Participants/Winners in connection with this Contest.

Rights of the Organiser / Sponsor

32. By participating in this Contest, the Participants give their consent to the Organiser and the Sponsor to use, display or publish their names, and images submitted by the Participants/Winners (if any) for advertising, marketing, publicity and/or any other purpose in any medium, without any prior notice nor compensation to the Participants/Winners. The Participants/Winners shall not be entitled to claim ownership or other forms of compensation on the materials.
33. If for any reason this Contest is unable to proceed as planned for (and not limited) reasons such as computer virus, hacking, unauthorized intervention, fraud, technical failure, any act of government not limited to movement control order or any other reason beyond control, the Organiser reserves the right, in its sole discretion, to revoke, terminate, modify, or suspend this Contest, if required, without prior notice.
34. The Organiser at its sole discretion may remove and/or disqualify any Participant and/or entries if found or suspected of cheating/hacking/tampering with the Contest submission process, the operation of this Contest or in violation of any Terms and Conditions of the Contest and the Organiser reserves the right to pursue legal action against any individual it believes has undertaken fraudulent activities or other activities harmful to the Contest.

35. The Contest submission will be considered invalid if the Participant sends a 'Disappearing Message' through the WhatsApp application and the receipt image disappears within the time specified set by the Participant.
36. The Organiser and Sponsor reserves the right to amend the Contest Terms and Conditions at any time at its sole and absolute discretion.
37. In addition to these Terms and Conditions, any other order or rules of the Contest as stated at www.IKEA.my or otherwise, shall also bind all Participants and their participation in this Contest.
38. In the event of any inconsistency between these Terms and Conditions and any terms contained in any promotional materials for this Contest, the terms and conditions contained at www.IKEA.my shall prevail. In the event there is inconsistency with the Malay and English language version, the English language version of these Terms and Conditions shall prevail.
39. By participating in the Contest, the Participants give their consent to the Organiser or any third party appointed by the Organiser to process the Participant's personal data for the purposes of this Contest.
40. To the extent permitted by law, the Organiser and Sponsor, its affiliates and/or authorized third parties shall accept no liability or responsibility for entries lost, damaged, delayed due to computer, IT or any technical error.

Liability and Responsibility

41. The Participant(s) and Winner(s) shall assume full liability and responsibility for any liability, unexpected event, injury, damage, claim or accident (including death) caused by their participation in this Contest and/or redemption and/or use of the prizes and agree to release the Organiser and its agencies from any claim whatsoever for any injury, accident, loss of life nor loss of economy and others.
42. To the fullest extent permitted by law, in no event the Organiser and Sponsor or any of its officer, employee, representative and/or agent (including, any third party agencies that deals with the Organiser or Sponsor for the purposes of this Contest) be liable for any loss or damage (including loss of income, profits or goodwill or indirect

damages, incidental, consequential, exemplary, punitive or special damages of any party including third parties) howsoever arising whether in contract, tort, negligence or otherwise in connection with this Contest, even though the Organiser and Sponsor has been advised of the possibility of such damages in advance, and all such damages are expressly excluded.

43. By participating in this Contest, the Participant agrees to comply with all the decisions made by the Organiser and agrees unconditionally to the Terms & Conditions of this Contest and all decisions made by the Organiser.
44. The Organiser would like to alert the Participant to take reasonable precautions when receiving any phone calls or messages requesting for your personal information(s) during and/or after the Contest. The Organiser would also like to advise our valued participants to contact the Organiser for verification regarding to the Contest.
45. These Terms and Conditions are governed by Malaysia laws and under the jurisdiction of the courts of Malaysia.

Privacy Notice

46. By participating in this Contest, the Participants give their consent to and authorization to their respective bank to disclose to the Organiser and authorize the Organiser and Sponsor to collect, store, use, process their names, masked Identification Numbers (IC) and other personal particulars ("Personal Data") for the purpose of running the Contest, including but not limited to announcing and publishing Personal Data and/or photos of the Participant the Organiser's and Sponsor's website for advertising and publicity purposes.
47. By participating in the Contest, the Participants also give their consent and authorize the Organiser using a third-party service including but not limited to any MyDebit financial institution to process the Participant's Personal Data. All such third parties are contractually obliged, not to use the Participant's Personal Data in any other than way that stated herein.
48. Under the laws of Malaysia, the rights of Participant include:

- d) The right to withdraw consent for the use of Personal Data at any time by contacting the Organiser via its website mentioned below by providing the Organiser with the Participant's name and email address for removal of the said Personal Data;
- e) The right to obtain a copy of the Personal Data which the Organiser hold; and
- f) The right to correct inaccurate Personal Data.

49. Participant may refer to the Organiser's website Terms and Conditions at www.IKEA.my.

50. The Organiser will take reasonable precautions to keep Participant's Personal Data secure and requires third party processors to do the same. However, the Organiser may disclose the Participant's Personal Data if required by law, search warrant, subpoena or court order.

51. Any Personal Data matter relating to this Contest shall be governed by and dealt with according to the Personal Data Protection Act 2010 and any other relevant laws in Malaysia.

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