

Terms and Conditions
Cashless parking with AmBank Debit Card Campaign
Campaign Period: 01 May 2023 to 30 December 2023

REMINDER: Eligible Customer(s) (as defined below) is hereby reminded to read and understand the terms and conditions below which are available at www.ambank.com.my. If the Eligible Customer(s) do not understand any of the terms and conditions stated herein, the Eligible Customer(s) are advised to discuss with any of the Bank's authorised representative.

1 Definition

- 1.1 For the purpose of the terms and conditions appearing hereunder ("**Terms and Conditions**", the following words and expressions shall have the meanings assigned to them except where the context otherwise requires:

"**AmBank Group**" refers to all the Related Corporations and Associate Corporations of the Bank whether incorporated within or outside of Malaysia, existing now or in the future and reference to 'AmBank Group' in these terms and conditions herein, shall include all or any entity within AmBank Group.

"**Associate Corporations**" shall have the same meaning assigned to it under Section 2(1) of the Financial Services Act 2013. "**Related Corporations**" shall have the same meaning assigned to it under Section 7 of the Companies Act 2016.

"**Bank**" refers to AmBank (M) Berhad ('AmBank') [Company No.: 196901000166 (8515-D)], a company incorporated in Malaysia under the Companies Act 1965 (repealed by Companies Act 2016) and having its registered address at Level 22, Bangunan AmBank Group, No. 55, Jalan Raja Chulan, 50200 Kuala Lumpur.

"**Campaign**" refers to this "**Cashless parking with AmBank Debit Card**" organised by the Bank in accordance with the Terms and Conditions stipulated herein.

"**Campaign Period**" shall commence on 01 May 2023 (00:00 GMT+8) and end on 30 December 2023 (23:59 GMT+8), both dates inclusive. The Bank reserves the right to vary or amend the duration of the Campaign Period with Prior Notice.

"**Debit Card**" refers to the debit card issued by the Bank (AmBank Debit Mastercard and/or TRUE by AmBank Debit Mastercard).

"**Prior Notice**" means notice by the Bank of certain events, facts or of a particular state of affairs given at least five (5) calendar days before the occurrence of the said event, fact or state of affairs.

- 1.2 Words denoting persons shall include living persons and, if and where applicable, body or persons incorporated or unincorporated. Words importing the singular shall also include the plural and vice-versa. Words importing the masculine gender shall include the feminine and neuter gender.

2 Eligibility

- 2.1 This Campaign is offered to all primary Debit Cardholder(s) of the Bank, herein referred to as the "**Eligible Customer(s)**".
- 2.2 Enrollment is not required for the purpose of participation in this Campaign.
- 2.3 For the avoidance of doubt, employees of AmBank Group are eligible to participate in this Campaign.

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2.4 Subject to the Terms and Conditions herein, and in addition to being the primary Debit Cardholder(s) of the Bank this Campaign, Eligible Customer(s) must reside in Malaysia and are above eighteen (18) years of age.

3 Campaign Mechanics

3.1 Eligible Customer(s) are required to pay using the Bank Debit Card via Auto Pay Machines located in 1 Utama Shopping Centre, herein referred to as the “**Mall**” within the Campaign Period to be deemed as “**Eligible Transaction**”.

3.2 **Eligible Transaction(s)** shall mean transactions performed at the Mall’s Auto Pay Machine which are successfully charged to the Debit Card during the Campaign Period. The Bank’s determination of what constitutes Eligible Transaction(s) herein shall be conclusive and binding on all Eligible Customer(s).

Eligible Cardholders MUST tap/swipe/wave their Debit Cards at the Auto Pay Machines that accepts card payments to be entitled for the Campaign Reward.

For avoidance of doubt, car park credit reloads to ONECARD via Auto Pay Machine using AmBank Debit Card is eligible.

| MCC Category | Participating Malls |
|---------------------|----------------------------|
| Parking (7523) | AUTOPAY, BUCC SDN BHD |
| | AUTOPAY, BU CITY SDN BHD |

3.3 The following transactions shall not constitute Eligible Transaction(s) for this Campaign:

- a) Auto Pay Machines at One World Hotel, Plaza IBM & KPMG
- b) Car Park credit reload to ONECARD done via other method than Auto Pay Machine e.g. 1 Utama SuperApp.

3.4 The tracking of Eligible Customer(s)’ Eligible Transaction(s) shall be based on the transaction date and time (Malaysian Time) as captured by the Bank’s transaction records.

3.5 The Eligible Customer(s) who perform the Eligible Transaction(s) as captured by the Bank’s record, shall automatically be entitled to the Reward(s) as set out in Table 1 of Clause 4.2.

3.6 The Bank shall not be held responsible in the event the merchant’s card terminals are not operational, offline or there’s a delay in sending out the transaction to the bank to recognize the eligible transactions.

4 Campaign Reward(s)

4.1 The reward(s) under this Campaign refers to **parking rebate** (herein referred to as “**Reward**”) which shall be given on a first-come, first-served basis, subject to the reward availability or monthly cap as reflected in Table 1 below.

4.2 Each Eligible Customer is entitled to receive Ringgit Malaysia One (RM1) per eligible transaction and may receive up to maximum of Ringgit Malaysia Ten (RM10) per Campaign Month. In this regard, a total of Ringgit Malaysia One Hundred Twenty Thousand

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(RM120,000) cashback will be given out throughout the Campaign Period, as reflected in Table 1 below.

Table 1: Reward allocation

| Campaign Month | Reward per Campaign Month (RM) | Capping per eligible customer per Campaign Month (RM) |
|-------------------------------------|--------------------------------|---|
| 1 May 2023 – 30 May 2023 | 15,000 | 10 |
| 31 May 2023 – 29 June 2023 | 15,000 | 10 |
| 30 June 2023 – 30 July 2023 | 15,000 | 10 |
| 31 July 2023 – 30 August 2023 | 15,000 | 10 |
| 31 August 2023 – 29 September 2023 | 15,000 | 10 |
| 30 September 2023 – 30 October 2023 | 15,000 | 10 |
| 31 October 2023 – 29 November 2023 | 15,000 | 10 |
| 30 November 2023 – 30 December 2023 | 15,000 | 10 |
| Total | 120,000 | 80 |

- 4.3 Campaign Reward will be credited into the respective winner(s)' Current or Savings Account that is linked to his/her Debit Card used for the Eligible Transaction(s) during the Campaign Period within thirty (30) working days after the end of each Campaign Month.
- 4.4 The Bank will not entertain any request from the winners to transfer the Campaign Reward(s) to other accounts maintained with the Bank or any other financial institution or to any third party's accounts.
- 4.5 For the purpose of this Campaign, the winner(s)' Current or Savings Account ("CASA") must not be dormant or closed throughout the entire Campaign Period and until such time the Campaign Reward(s) is being crediting into the winner(s)' Current or Savings Account.
- 4.6 The Campaign Reward(s) is non-transferable to any third party and non-exchangeable for up-front cash, credit or any such other kind.
- 4.7 The Bank shall notify the eligible customer(s)' via Short Messaging Service ("**SMS**") based on the winner(s)' contact details maintained in the Bank's system. Notwithstanding, the Bank reserves the right to use any other medium or method, including the Bank's website at www.ambank.com.my, for the purpose of announcing the eligible customer(s) of this Campaign.
- 4.8 At all material times, it shall be the Eligible Customer(s)' responsibility to ensure that their contact details such as mobile numbers and correspondence addresses provided to the Bank are current and updated with the Bank. The Bank shall not be responsible to the Eligible Customer(s) for any loss (including loss of opportunity and consequential loss flowing therefrom) suffered in the event the Eligible Customer(s)' contact details in the Bank's record are not updated.

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5 General

- 5.1 By participating in this Campaign, the Eligible Customer(s) and/or any party related herein consent and agree to be bound by the Terms and Conditions herein, which shall be read together with the General Terms and Conditions for Accounts and Services and AmBank Debit MasterCard Terms and Conditions. The Eligible Customer(s) are required to log on to the Bank's official website at <http://www.ambank.com.my/eng/terms-and-conditions> for any Campaign updates or the latest terms and conditions, if any.
- 5.2 This Campaign offer is not valid with and independent of any other promotions provided by the Bank.
- 5.3 The Bank shall have, at any time, the right to cancel, terminate or suspend this Campaign with Prior Notice.
- 5.4 The Bank shall have the right to vary, amend, delete or add to any of the Terms and Conditions set out herein, in whole or in part from time to time, including to vary the Campaign Period with Prior Notice.
- 5.5 Any notice issued by the Bank shall be posted on the Bank's official website at www.ambank.com.my or displayed in its branches, and any such notice shall be deemed given when so posted at its official website or its branches, whichever is earlier.
- 5.6 The Bank shall have the right to cancel the participation of or disqualify any Eligible Customer(s) from participating in this Campaign if it finds or determines that:
- a) The said Eligible Customer has provided untrue information or acted fraudulently or wrongfully in any manner during the entry process or throughout the Campaign Period;
 - or
 - b) The Eligible Customer has breached the Terms and Conditions herein.
- 5.7 Unless expressly stated otherwise, the Terms and Conditions herein, including any subsequent amendments thereto, will prevail over any other provisions and/or representations contained in any other notices/promotion/advertising materials for this Campaign.
- 5.8 The Bank's decision on all matters relating to the eligibility of the customer(s) for the participation in this Campaign shall be final and binding on all participating Eligible Customer(s).
- 5.9 The Bank is not liable for any loss or damages suffered, such as loss of income or profit, or any indirect, incidental, consequential, exemplary, punitive or special damages of any party, arising out of or in connection with this Campaign, save and except where such loss or damages were directly caused by the Bank's gross negligence, willful default or fraud.
- 5.10 Notwithstanding anything to the contrary contained herein, the Bank is not liable for any failure or delay in the performance of its obligation under the Terms and Conditions herein arising out of or caused by forces beyond the Bank's reasonable control, such as, any act of God, war, riot, work stoppages, accidents, lockout, industrial action, pandemic, epidemic or natural catastrophes.
- 5.11 The Bank shall not be responsible or liable for any failure by any Eligible Customer(s) to participate in this Campaign at any time due to any network, communication or system error, interruption and/or failure.

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- 5.12 All questions concerning the construction, validity, enforcement and interpretation of the Terms and Conditions herein shall be governed by, construed, and enforced in accordance with the laws of Malaysia. The parties hereby submit to the jurisdiction of the Courts of Malaysia for the purpose of any suit, action or other proceeding arising out of or from the Terms and Conditions herein.
- 5.13 The Bahasa Malaysia version of the Terms and Conditions is also available at www.ambank.com.my/eng/terms-and-conditions. In the event of any discrepancies or conflict in the interpretation of these terms and conditions, the English and Bahasa Malaysia versions of each of these terms and conditions shall be construed as equivalent of each other and each of the terms and conditions stipulated in both languages shall carry the same meaning.
- 5.14 For any assistance and/or feedback in relation to this Campaign, the Eligible Customer(s) may contact the Bank's Contact Centre from 7.00 a.m. to 11.00 p.m., Monday to Sunday by calling 03-2178 8888 or e-mail to customer@ambankgroup.com.