

“AmMetLife Sign Up & Reward with Shell Voucher Campaign”

Terms and Conditions

DEFINITION

In this Terms and Conditions, except where the context otherwise requires or where it is otherwise expressly provided, the following expressions have the meanings respectively assigned to them, that is to say,

“**AmMetLife**”, “**We**”, “**Our**”, “**Us**”, “**Company**” refers to AmMetLife Insurance Berhad (197301002252) and its successors and assigns.

“**Campaign**” refers to “AmMetLife Sign Up & Reward with Shell Voucher Campaign”.

“**AmMetLife Bancassurance Advisory Products**” include ProtectSecure, ProtectSecure Prime, AmMetLife Wealth, WealthSecure Max and WealthSecure Smart.

“**Customer**” refers to all individuals who purchased AmMetLife insurance products.

Campaign Period

1. The Campaign is valid from 15 June 2021 to 14 September 2021 (“Campaign Period”).

Eligibility

2. The Campaign is only applicable to new insurance products applications fulfilling the Terms and Conditions hereinafter appearing.

Campaign Offer

3. Subject to the Terms and Conditions hereinafter appearing, all Customer shall be entitled to one (1) Shell Voucher with a value of RM100 provided that:
- The total annual premium of selected AmMetLife Bancassurance Advisory Product is RM3,600 and above; and
 - The completed financial needs survey form(s), proposal form(s) and payment are received within the Campaign Period; and
 - The completed proposal form submitted to AmMetLife’s office latest by 14 September 2021 and subsequently approved by AmMetLife by 1 October 2021.
 - The policy pass 15 days cooling-off period.
4. Each new policy approved by AmMetLife is entitled to one (1) Shell Voucher. Customers may purchase multiple policies, however each Life Assured is entitled to a maximum of one (1) Shell Voucher only.
5. The Campaign offer cannot be combined with any other on-going offer/ promotion or discount.
6. The Shell Voucher will be delivered via email and SMS to Customer’s email address and mobile contact number within sixty (60) days after the campaign ends.
7. Customers are responsible to provide accurate and full contact details as required in the proposal form. AmMetLife shall not be held responsible if AmMetLife is unable to contact the Customers with the information provided by the Customers in the proposal form. In the event that the Customers did not receive the Shell Voucher due to the inaccurate contact information or non-contactable through adequate means possible and reasonable best efforts, AmMetLife reserves the right to forfeit the Shell Voucher.
8. The validity of the Shell Voucher is for a period of six (6) months from the date of receipt from AmMetLife. The Shell Voucher shall be valid for the value stated on the voucher until 11:59 pm on the expiry date stated on the voucher.
9. The Shell Voucher must be presented to the cashier at the relevant Shell Retail Station for validation before purchase of product is made. The original Shell Voucher with the live link must be presented and a prompt notification will be issued to the customer upon successful redemption; subject to the terms and conditions of Shell Voucher, and is not valid in conjunction with any other vouchers, offer or promotions. The Shell Voucher cannot be combined and accumulated.
10. Expiry date of the Shell Voucher will be stated in the redemption email and SMS, any unutilised Shell Voucher that has expired, lost or stolen will not be replaced by AmMetLife.

AmMetLife Insurance Berhad (197301002252)

Head Office: Level 24, Menara 1 Sentrum, No. 201, Jalan Tun Sambanthan, 50470 Kuala Lumpur, Malaysia

+603 2271 8000 +603 2272 3230 ammetlife.com

Postal Address: GPO Box 10956, 50730 Kuala Lumpur

Customer Care: 1300 88 8800 +603 2272 3226 customercare@ammethlife.com



11. The Shell Voucher is not a cash voucher and cannot be exchanged for cash or credit. AmMetLife will not entertain any requests to deliver the Shell Voucher to a third party.
12. To the fullest extent permitted by law, AmMetLife expressly excludes and disclaims any representations, warranties, or endorsements, expressed or implied, written or oral, including but not limited to, any warranty of quality, merchantability or fitness of the Shell Voucher for a particular purpose.
13. AmMetLife is not in any way endorsing, sanctioning, approving or supporting the use of Shell Voucher or any brand or merchandise sold thereon. Any query and/or dispute on the usage of the Shell Voucher must be directed to, and resolved directly with Shell. Customers are to contact Shell's customer service hotline at 1-300-88-1808 to report any issues pertaining to the usage of the Shell Voucher.
14. AmMetLife reserves the right to substitute the Shell Voucher with one of similar value at our absolute discretion without prior notice.
15. AmMetLife shall have the right and absolute discretion to vary, amend, delete or add to any of the Terms and Conditions specifically set out herein, in whole or in any part from time to time including to vary the Campaign Period as it deems necessary and appropriate with notice via the AmMetLife's official website or notices at AmMetLife's branches.
16. By participating in the Campaign, the Customer and/or any parties related herein agree to be bound by this Terms and Conditions.
17. AmMetLife shall not be liable for any default in respect of the Campaign due to any act of God, war, riot, strike, lockout, industrial action, fire, flood, drought, storm, virus outbreak, technical or system failures or any event beyond the reasonable control of AmMetLife.
18. This Terms and Conditions are governed by and construed under the laws of Malaysia.
19. For any assistance and/or feedback related to the Campaign, Customer may refer to our bank sales representative or walk in to the nearest AmMetLife branch or speak to our Customer Care at 1300 88 8800 or email us at customer-care@ammetlife.com.

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