

## Terms and Conditions

### AmBank/AmBank Islamic Senheng/senQ Easy Payment Plan Campaign Campaign Period: 1 June 2021 to 30 September 2021

**REMINDER: The Eligible Cardholders (as defined below) are hereby reminded to read and understand the terms and conditions below and the additional terms and conditions (if any), which are available at [www.ambank.com.my](http://www.ambank.com.my). If the Eligible Cardholders do not understand any of the terms and conditions and the updated terms and conditions (if any), the Eligible Cardholders are advised to discuss with any of the Bank's authorised representative.**

The terms and conditions herein (“**Terms and Conditions**”) are in addition to and are to be read together with the AmBank (M) Berhad, (196901000166 (8515-D)) or AmBank Islamic Berhad (199401009897 (295576-U)) (“**The Bank**”) relevant credit card agreement(s) (“**Cardholder Agreement**”) which govern the use of the credit card issued by the Bank. In the event of any discrepancy or inconsistency between these Terms and Conditions and the Cardholder Agreement, these Terms and Conditions will prevail in so far as it relates to the Campaign (as defined below).

Words denoting “person” shall include living persons and, if and where applicable, body or persons incorporated or unincorporated. Words importing the singular shall also include the plural and vice-versa. Words importing the masculine gender shall include the feminine and neuter gender.

### Campaign

1. The “**Campaign**” means “**AmBank/AmBank Islamic Senheng/senQ Easy Payment Plan Campaign**” organised by the Bank in accordance with the Terms and Conditions as stipulated herein.

### Campaign Period

2. The Campaign shall run from **1 June 2021 to 30 September 2021**, both dates are inclusive (“**Campaign Period**”) or such other periods as may be determined at the discretion of the Bank with prior notice of at least five (5) calendar days’ (“**Prior Notice**”) to the Eligible Cardholders (as defined below) before the new terms and conditions take effect.

### Eligible Cardholders

3. “**Eligible Cardholders**” mean customers of the Bank who hold a Principal or Supplementary AmBank Credit Card/AmBank Islamic Credit Card-i (“**Eligible Card**”) during the Campaign Period as described herein, but do not include:
  - a) Cardholders of debit cards, prepaid cards, commercial cards, or insurance cards issued by the Bank; and/or
  - b) Cardholders whose card accounts have been suspended, cancelled or terminated for whatsoever reasons during and up till twelve (12) weeks after expiry of the Campaign Period.
4. For the avoidance of doubt, this Campaign does not require any registration for participation purpose.

## Campaign Mechanic

**Complimentary Morgan Air Fryer with minimum spend of Ringgit Malaysia Three Thousand (RM3,000) in a single receipt with 0% Easy Payment Plan (EPP).**

## Campaign Terms and Conditions

5. Campaign is valid from 1 June 2021 till 30 September 2021, both dates are inclusive and **while stocks last**.
6. Campaign is applicable to all AmBank Credit Card/AmBank Islamic Credit Card-i Cardholders.
7. Campaign is available at all Senheng and senQ stores. For store location, please visit <https://www.senheng.com.my/store-locator> and <https://www.senq.com.my/store-locator>
8. The complimentary Morgan Air Fryer is **limited to the first One Thousand (1,000) units only**, One (1) unit per eligible cardholder, on a first-come, first-served basis.
9. Campaign is non-transferable and non-cumulative and cannot be used in conjunction with any other discounts, vouchers, privileges or promotions (unless otherwise specified).
10. The eligible and participating Cardholders are bound by the terms and conditions of Senheng Electric (KL) Sdn Bhd and AmBank/AmBank Islamic.
11. AmBank/AmBank Islamic is not an agent of the partner and makes no representation as to the quality of goods and/or services provided. Any dispute about the goods and/or service is to be resolved directly with the partner.
12. AmBank/AmBank Islamic reserves the right to terminate, amend or add to any of these terms and conditions from time to time with Prior Notice to Cardholders before the new terms and conditions take effect.

## General

13. The Bank shall have the right and discretion to vary, amend, delete or add to any of the terms and conditions set out herein, in whole or in any part from time to time including to vary the Campaign Period with Prior Notice.
14. The Bank shall, at any time, have the right and discretion to cancel, terminate or suspend the Campaign with Prior Notice. Any notice to be given by The Bank shall be posted in The Bank's official website at [www.ambank.com.my](http://www.ambank.com.my) or its branches, and any such notice shall be deemed given when so posted at its official website or its branches, whichever is earlier.
15. The Bank's decision on all matters relating to the Campaign shall be final and binding and no correspondence or appeal will be entertained. All terms and conditions stipulated herein are governed by and construed in accordance to the laws of Malaysia and any legal disputes will be commenced and heard in the courts located in Kuala Lumpur.
16. To the extent permitted by law, the Bank shall not be liable to the Eligible Cardholders when any Force Majeure event occurs. "**Force Majeure**" refers to any unforeseen events and/or circumstances which are not within the reasonable control of the Bank, which the Bank is

unable to prevent, avoid or remove such as natural disasters such as flood, typhoon, hurricane, storm, tempest, volcanic eruption, earthquake, landslide, landslip, subsidence or sinking of soil or earth or acts of public unrest such as strikes, lock out, industrial disturbances, riots, wars, each of which is beyond the control of neither Party or such other event, condition or circumstances of similar nature as may be classified as Force Majeure by the Bank from time to time.

17. The Bank would not be liable to any Eligible Cardholder for any damage or losses suffered, including loss of goodwill, income or profits or consequential, direct or indirect, exemplary, incidental, punitive or special damages, arising from the Eligible Cardholders' participation in this Campaign, or the Bank exercising its rights pursuant to any of the terms and conditions herein except where such actions, claims, direct losses, damages and expenses are directly attributable to the Bank's gross negligence, willful default or fraud.
18. All disputes concerning the construction, validity, enforcement and interpretation of the terms and conditions stipulated herein shall be governed by, construed and enforced in accordance with the laws of Malaysia. The parties hereby submit to the jurisdiction of the Courts of Malaysia for the purpose of any suit, action or other proceeding arising out of or based on the terms and conditions herein.
19. For any assistance and/or feedback related to this Campaign, the Eligible Cardholders may contact the Bank's Contact Centre at **+603-2178 8888** from 7.00 a.m. to 11.00 p.m. daily or email to [customercare@ambankgroup.com](mailto:customercare@ambankgroup.com).