

TERMS & CONDITIONS

“AmAccess Biz Conversion Campaign – Inquiry to Payment Module” (“CAMPAIGN”)

Campaign Period: 01 June 2021 to 30 November 2021

REMINDER: The Participants (as defined below) is hereby reminded to read and understand the terms and conditions below which is available at www.ambank.com.my. If the Participants do not understand any of the terms and conditions stated herein, the Participants is advised to discuss with any of the Bank’s authorised representative.

DEFINITION

For the purpose of this terms and conditions, the following words and expressions shall have the meanings assigned to them unless the context otherwise requires:

1. **“AmBank Group”** refers to all related companies and associate companies of the Bank and its holding company incorporated within or outside Malaysia, whether existing now or in future.
2. **“Bank”** collectively means AmBank (M) Berhad (‘AmBank’) [Registration No. 196901000166 (8515-D)] and AmBank Islamic Berhad (‘AmBank Islamic’) [Registration No. 199401009897 (295576-U)], both incorporated in Malaysia under the Companies Act 1965 (repealed by Companies Act 2016) and having their registered address at Level 22, Bangunan AmBank Group, No.55, Jalan Raja Chulan, 50200 Kuala Lumpur.
3. By participating in the Campaign, Participants are taken to have read, understood and agreed to abide by and be bound by these terms and conditions of the Campaign, the Data Protection & Privacy Notice as detailed below, and all amendments, additions, replacements, deletions and modifications hereto (**“Terms and Conditions”**) as may be made from time to time by the Bank and shall be bound by them and abide by the decision of the Bank.
4. **“Prior Notice”** refers to notice issued by the Bank to customers within fourteen (14) calendar days and published on the Bank’s website at www.ambank.com.my
5. **“AmAccess Biz inquiry module”** means Inquiry module customer are only allowed to view their transaction or account history but not allowed to make payment

CAMPAIGN

6. The **“Campaign”** means **“AmAccess Biz Conversion Campaign – Inquiry to Payment Module”** organised by the Bank in accordance with the Terms and Conditions as stipulated herein.

CAMPAIGN PERIOD

7. The Campaign shall commence on **1st June 2021 until 30th November 2021**, both dates inclusive (**“Campaign Period”**) or such other period(s) as may be determined by the Bank with Prior Notice to Participant before the new Terms and Conditions take effect.

ENTRY ELIGIBILITY

8. This Campaign is open to **existing selected customers of AmBank and AmBank Islamic and existing AmAccess Biz digital platform customer** during the Campaign Period (**“Participant”**).
9. You must be an **existing selected 7,552 AmAccess Biz inquiry module customer** to be eligible to participate in this Campaign. Inquiry module customer are enabled with access to view your

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transaction or account history while disable for making payment. Selected customers mean Customers that has already signed up as AmAccess Biz, and selects Inquiry module only.

QUALIFYING CRITERIA

10. To be eligible for prizes, the Eligible Participants is required to fulfil below conditions during the Campaign period:
 - a) Must be an existing selected AmAccess Biz Inquiry Module customer during the Campaign period.
 - b) To convert to AmAccess Biz payment module to be eligible to participate in this Campaign. Application form to be an AmAccess Biz user and the required supporting documents must be submitted to Relationship Managers or branches within the Campaign Period. Application form can be obtained from our Corporate Website; <https://www.ambankgroup.com/eng/Business/TransactionBanking/Pages/ApplicationForm.s.aspx>.
The required supporting documents are the Board Resolution and Letter of Authorisation.
 - c) Perform first time payment within the campaign period will be rewarded with RM50 cash back into their account.
“Payment” means (DuitNow, IBG, IFT, JomPAY, Bulk Payment, Foreign Remittance, FPX, Payroll Salary, Statutory Payment)
11. Employees of the AmBank Group and their immediate family members (spouses, children, parents and siblings) are NOT eligible to participate in this Campaign.

PRIZES

12. The Prize for Eligible Participants in this Campaign is a Cash Reward of Ringgit Malaysia Fifty (RM 50) for first Six hundred (600) Eligible Participants who fulfil the criteria as listed in the para 10 above. The first 600 Eligible Participants who successfully fulfils the Qualifying Criteria above will be rewarded with RM50 cash back into the Eligible Participants’ bank account with AmBank or AmBank Islamic. within sixty (60) calendar days after the end of Campaign period
13. First Six Hundred (600) Eligible Participants who converted from Inquiry to payment module and perform first time payment within the Campaign period will be rewarded with Ringgit Malaysia Fifty (RM 50) cash reward into their account.
14. Unless otherwise specified in the terms and conditions herein, no substitution or replacement of, or modification to the Prizes requested by winners will be permitted.
15. Prize(s) are non-transferrable and non-exchangeable for cash. The Bank reserves the right to substitute any of the Cash Reward with that of similar value. Taxes, fees and other costs associated with the use of the Cash Reward are the sole responsibility of the winner.
16. The Bank reserve the right to substitute or replace the Prizes offered in this Campaign with a similar valued price with the Prize with another item of similar value by giving the Participant(s) Prior Notice.

PROCESS OF WINNERS SELECTION AND PRIZE REDEMPTION

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17. All decisions made by the Bank in relation to the Campaign including but not limited to the shortlisting, selection of winners and forfeiture of the Prizes are final and conclusive. No further correspondence, queries or appeals shall be entertained.

PRIVACY NOTICE

18. By participating in the Campaign, the Participants give their consent to and authorise the Bank to collect, store, use, process their particulars (“**Personal Data**”) for the purpose of running the Campaign, but not limited to announcing and publishing Personal Data at the Bank’s website for advertising and publicity purposes.
19. The Bank may use a third-party service to process the Participants’ Personal Data. All such third parties are contractually obliged, not to use the Participants’ Personal Data in any other way than stated herein.
20. The Participants also give their consent to their respective banks to share and disclose their Personal Data to the Bank for the purpose related to the Campaign.
21. The Participants may at any time contact the Bank at the contact details mentioned below to withdraw their consent for the use of Personal Data as stated in clause 16, 17 and 18 above, and/or to correct any inaccurate Personal Data, and/or or to request for a copy of the Personal Data in the Bank’s possession
22. The Bank shall take reasonable precautions to keep the Participants’ Personal Data secure and requires third party processors to do the same. However, the Bank may disclose the Participants’ Personal Data if required by law, search warrant, subpoena or court order.
23. All Personal Data relating to the Campaign shall be governed and dealt in accordance with the Personal Data Protection Act 2010 and all other relevant laws in Malaysia.

GENERAL TERMS AND CONDITIONS

24. By participating in this Campaign, the Participants are advised to read and understand the below terms and conditions which are available at:
<http://www.ambank.com.my/eng/terms-and-conditions>.
a) General Terms and Conditions for Accounts and Services.
25. The Bank shall be entitled to amend, vary, delete or add to any of these Campaign Terms and Conditions and/or to modify, cancel, terminate or suspend the Campaign at any time by giving Prior Notice. No compensation in cash or any kind shall be given for any losses or damages suffered or incurred by the Participants as a result of the above.
26. To the fullest extent permitted by applicable laws, the Bank offer no warranty or representation whatsoever, express, implied or statutory, in relation to the Campaign, the Prizes including, but without limitation, the merchantable quality and fitness for purposes in respect of the Prizes.

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27. The Bank shall not be liable and responsible nor shall accept any liabilities of whatsoever nature howsoever arising or suffered by any Participants resulting directly or indirectly from this Campaign.
28. All decisions made in relation to the Campaign shall be final, conclusive and binding.
29. The Bahasa Malaysia version of this Terms and Conditions is also available. In the event of any discrepancy or conflict in the interpretation of these terms and conditions, the English and Bahasa Malaysia versions of each of these terms and conditions shall be construed as the equivalent of each other, and each of the terms and conditions stipulated shall carry the same meaning.
30. By participating in the Campaign, Participants agree to be bound by the Terms and Conditions herein. The Campaign Terms and Conditions contained in the Bank’s website <http://www.ambank.com.my> shall prevail over any inconsistent terms and conditions contained in any other promotional or advertising materials for the Campaign.
31. All questions concerning the construction, validity, enforcement and interpretation of the terms and conditions stipulated herein shall be governed by, construed and enforced in accordance with the laws of Malaysia. The parties hereby submit to the exclusive jurisdiction of the Courts of Malaysia for the purpose of any suit, action or other proceeding arising out of or based on the terms and conditions herein.
32. For any assistance and/or feedback relating to this Campaign, Participants may via e-mail to tb-marketing@ambankgroup.com

(END)