

Terms and Conditions
AmBank WeChat Jom! Jom! Jommm Raya Bersama AmBank! Contest
27 May 2019 - 16 June 2019

1. Definitions

1.1 For the purposes of this Terms and Conditions, the following words and expressions shall have the meanings assigned to them except where the context otherwise requires:

- **“AmBank Group”** means all the related corporations and associate corporations of the Bank whether incorporated inside or outside Malaysia, existing now or in the future and reference to ‘AmBank Group’ in these Terms and Conditions herein shall include all or any entity within the AmBank Group.
- **“the Bank”** refers to AmBank Berhad (Company No: 8515-D) or AmBank Islamic Berhad (Company No: 295576-U), companies incorporated in Malaysia and having its registered address at Level 22, Bangunan AmBank Group, No. 55, Jalan Raja Chulan, 50200 Kuala Lumpur.
- **“AmBank WeChat Official Account”** refers to AmBank’s official platform within WeChat Application.
- **“Contest”** means **AmBank WeChat Jom! Jom! Jommm Raya! Contest** organised by the Bank in accordance with the terms and conditions stipulated herein.
- **“Eligible Participants”** mean AmBank WeChat Official Account (“**OA**”)’s followers, as the context so requires, who are eligible under Clause 3.0.
- **“Entries”** mean the eligible entries earned by fulfilling the criteria in clause 6.1 which entitle Eligible Participants to qualify for the Contest prizes.
- **“Prior Notice”** means notice by the Bank of certain facts or a particular state of affairs of at least three (3) calendar days by posting an update or announcement via AmBank Facebook Account.

2. Contest Period

2.1 The Contest shall run from **27 May 2019 (00:00 GMT+8) until 16 June 2019 (23:59 GMT+8)** (both dates are inclusive and will be referred to as “**Contest Period**”) or such other duration as may be determined at the sole and absolute discretion of the Bank with Prior Notice.

3. Eligibility

3.1 The following categories of persons are **NOT** eligible to participate in the Contest:

- a) Non-individual followers of AmBank’s WeChat OA;
- b) Individuals below age of eighteen (18) years old
- c) Permanent and/or contract employees of AmBank Group’s Group Strategic Transformation Office, Retail Bank Credit Card, Retail Bank Merchant, Group Contact Centre, Group Corporate and Communication Marketing, Group Compliance, Group Legal, AmBank Islamic Retail Banking, Procurement Team in Group Finance; and/or
- d) Representatives, vendors and/or agents of AmBank Group that are directly and actively involved in this Contest planning/organisation/execution/development/ preparation.

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4. Registration and Contest Mechanism

- 4.1 To participate in the Contest, the Eligible Participant must first follow AmBank WeChat Official Account @AmBankMalaysia.
- 4.2 The Eligible Participants will be required to register their participation in the Contest as follows:
- a) Select the “Shortcut” button on the OA page;
 - b) Select the “Contest” menu button to enter the game;
 - c) Complete the Contest registration form with details as follows:
 - i. Name as per NRIC/Passport
 - ii. NRIC/Passport Number
 - iii. Email
 - iv. Contact Number
 - v. Location
 - d) Acknowledge and agree to the terms and conditions of the Contest.
- 4.3 Upon registration, Eligible Participants will be able to see a “START” button on the screen before the game begins. Eligible Participants may play up to three times in a day.

5. Participation Criteria

- 5.1 The Bank is not responsible for, nor does the Bank have any control whatsoever on any network failure and/or interruptions on the part of the respective service providers, or for any other reasons whatsoever, resulting in the delay of the connection during the Contest registration/ Contest.
- 5.2 All Eligible Participants agree and authorise the Bank to disclose their personal details, including but not limited to full name, NRIC number for Malaysians or passport number for non-Malaysians, contact number and mailing address, only to the extent necessary to the Bank’s service providers for the purposes of this Contest. All Eligible Participants also agree and consent to the Bank’s entitlement to display and/or publish information and/or materials, including but not limited to name and photographs for advertising and publicity purposes in any manner the Bank deems appropriate. By participating in this Contest, the Eligible Participants hereby agree to and shall abide by these terms and conditions and have read, understood and consent to the AmBank Group Privacy Notice, which can be found at <https://www.ambankgroup.com/eng/pages/privacynotice.aspx>.
- 5.3 To the extent permitted by law and the Bank not being in breach of this Contest or is negligent, the Bank will not be held responsible and reserves the absolute discretion to disqualify any registration due to reasons including, but not limited to; incomplete/inaccurate entries of data, unsuccessful registration due to network failure and/or interruption experienced by the service providers or for any reasons whatsoever as the Bank may, in its absolute discretion, deem fit.

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6. Entries

6.1 Subject to the terms and conditions appearing hereinafter, all Eligible Participants who fulfil the following eligibility criteria during the Contest Period shall be entitled to earn Entries as specified below:

Eligibility Criteria	Number of Entries
*Contest entries (which qualify for all categories of Prizes)	
Auto renewal entry every day at 00:00 GMT+8 during the Contest Period	
Register for Contest entry via OA	1
Additional entries after the first entry	
Visit AmBank website	1
Share the Contest on Facebook Timeline or WeChat Moments	1

6.2 Entries earned during the Contest Period will only be valid if the Eligible Participants have successfully registered in the manner as provided in Clause 4.

6.3 For each Entry, Eligible Participant are to collect as many “ketupat” on the mobile phone screen to increase the play time, earn additional points and boost speed.

6.4 The points collected during each Entry will be accumulated throughout the Contest Period.

7. Prizes

7.1 The following are the categories of Prizes to be won, subject to the maximum as stated below for each category:

Tier	Category	Prize	Number of Winners	Total Number of Winners
1	Grand Prize	Apple i-Watch Series 4	1	1
2	1st Runner Up	Zalora e-Gift Card worth RM1,200	1	1
3	2nd Runner Up	Action Camera	1	1
4	Consolation Prizes	<ul style="list-style-type: none"> • Caring Pharmacy e-Vouchers worth RM100 each • Zalora e-Vouchers worth RM50 each 	Next Top 10 Scorers	10
			Next Top 20 Scorers	20
5	Weekly Prizes	<ul style="list-style-type: none"> • PINENG Powerbank PN-951 10,000mAh 	5 per Contest week for 3 weeks	15
6	On-the-Spot Prizes	<ul style="list-style-type: none"> • Starbucks Gift Cards (18 units) • AVAST Anti – Virus Software License (50 Units) • e-Vouchers from Zalora 	Equivalent to the number of players	Equivalent to the number of players

7.2 Eligible Participants may win more than one prize under the On-the-Spot Prize categories, but not more than one prize within weekly the same category.

7.3 Eligible Participants can only become a Weekly Winner once during the Contest Period. This means, if an Eligible Participant emerges as one of the Top 5 Weekly Winners during the Contest Period, he or she will no longer be eligible for the Top 5 Weekly Winners during the remaining Contest Period. However, his or her game scores will continue to be accumulated and he or she will be in the running for the Grand Prize, 1st Runner Up, 2nd Runner Up or Consolation Prizes should he or she continue to play the game.

7.4 The Prizes are non-exchangeable for cash, credit or any such other kind, and shall be subject to the terms and conditions of their respective issuers/sponsors.

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- 7.5 The Bank will NOT provide any replacement or substitute of any Prizes if the winner rejects the Prizes. Any request for alternative options of prizes will not be entertained.
- 7.6 The Bank reserves the right and has the absolute discretion to substitute the prizes stated herein with other items of similar value.
- 7.7 All Prizes must be claimed within the given stipulated period i.e. 30 days after the contest. All winners will be able to claim the prizes won starting from 27 May 2019 to 16 July 2019. All unclaimed prizes remaining after 16 July 2019 will be forfeited.

8. Winners Announcement

- 8.1 The Weekly Winners Board within the OA game page will be updated every **Monday from 27 May 2019 until 16 June 2019** to announce the latest Top 5 Winners and the winners will find their Weekly Prizes in the prize list.
- 8.2 The Grand Prize, 1st Runner Up, 2nd Runner Up and the Consolation Prizes Winners will be announced in the Grand Leader Board within the OA game page as well as in the OA announcement; whereby the winners will be required to private message the WeChat Organiser to claim his or her prize(s).
- 8.3 Should there be any dispute on the Contest results, the Bank reserves the right at its sole discretion to decide whether to proceed with an investigation and the Bank's decision on all matters relating to the Contest is final and binding and no further correspondence or appeal will be entertained.

9. Disqualification

- 9.1 The Bank reserves the right at its sole discretion to disqualify the participation of any Eligible Participants for the purpose of this Contest without further notice to the Eligible Participants in the event of any of the following:
- a) the Eligible Participant has provided untrue information; or
 - b) the Eligible Participant has acted fraudulently in any manner during the Contest Period; or
 - c) the Eligible Participant is in breach of any terms and conditions stipulated herein.

10. Liability

- 10.1 The Bank shall not be liable to any Eligible Participant for any damage of whatsoever nature or loss suffered including but not limited to, loss of goodwill, income or profits or consequential, direct or indirect, exemplary, incidental, punitive or special damages howsoever arising in relation to participating in the Contest, or the Bank exercising its rights pursuant to any of the terms and conditions herein.

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11. General

- 11.1 The Bank's decision on all matters relating to the Contest is final and binding and no further correspondence or appeal shall be entertained. All terms and conditions stipulated herein are governed by and construed in accordance to the laws of Malaysia and any legal disputes shall be commenced and heard in courts in Kuala Lumpur jurisdiction.
- 11.2 All Eligible Participants have read and understood all the terms and conditions specified herein and the Bank shall have the absolute right to suspend, terminate or cancel the Contest at any time by giving Prior Notice, without assigning any reason.
- 11.3 The Bank shall have the right and absolute discretion to vary, amend, delete or add to any of the terms and conditions specifically set out herein, in whole or in any part, from time to time, including varying the Contest Period as it deems fit and appropriate with Prior Notice. No compensation in cash or any kind shall be given to the Eligible Participants for any losses or damages suffered or incurred by the Eligible Participants as a direct or indirect result of such amendment, variation, deletion, addition or alteration of the terms and conditions herein.
- 11.4 To the extent permitted by law, the Bank shall not be liable to the Eligible Participants for any losses or costs (including loss of business opportunities or profits) caused by abnormal and unforeseeable circumstances outside the Bank's reasonable control which is unavoidable, including but not limited to any accident, act of terrorist, breakdown of machinery, civil commotion, fire, industrial dispute, labor unrest, lock-out, natural disaster, riot, strike, war (whether declared or undeclared), or data processing system, electrical, telecommunication system or transmission link failure.
- 11.5 The Bank will not responsible for any unsuccessful Entries due to any technical or Internet connection issues faced by the Eligible Participants, or any other reasons whatsoever.
- 11.6 For any assistance or feedback relating to this Contest, the Eligible Participants can contact the following:
- **Message AmBank WeChat Official Account**
 - The Bank's 24-hour Contact Centre by calling **+603-2178 8888**
 - Email to **customercare@ambankgroup.com**

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Personal Data Protection Act 2010 (“PDPA”)

- By entering into the Contest all winners of the Contest consent to the use of their personal data by the Organiser for the running of the Contest and for any events or publicity of the Contest in any form or through any media.
- All winners acknowledge receipt of the PDPA Notice by the Organiser as follows:

NOTICE UNDER THE PERSONAL DATA PROTECTION ACT 2010

(NOTIS DI BAWAH AKTA PERLINDUNGAN DATA PERIBADI 2010)

The Personal Data Protection Act 2010 (hereinafter referred to as the “PDPA”), which regulates the processing of personal data in commercial transactions, applies to all the AmBank WeChat OA followers (hereinafter referred to as “follower”, “our”, “us” or “we”) as a data user. For the purposes of this written notice, the terms “personal data” and “processing” shall have the same meaning as prescribed in the PDPA.

Akta Perlindungan Data Peribadi 2010 (selepas ini disebut sebagai “PDPA”), yang mengawal selia pemprosesan data peribadi untuk tujuan transaksi komersial, adalah terpakai terhadap pengikut AmBank WeChat OA (selepas ini disebut sebagai “pengikut “kami” atau “kita”) sebagai pengguna data. Untuk tujuan Notis ini, terma-terma “data peribadi” dan “pemprosesan” akan mempunyai maksud seperti yang ditakrifkan di dalam PDPA.

1. This written notice (“Notice”) is issued by us and serves to inform you that your personal data is being processed by or on behalf of AmBank Group.

Notis bertulis ini (“Notis”) bertujuan untuk memaklumkan kepada anda bahawa data peribadi anda sedang diproses oleh atau bagi pihak Kumpulan AmBank.

2. The personal data processed by us may include your name, national registration identity card number (NRIC no.), contact number, address, occupation, email address, bank account details and any other details that you have provided or may provide us with in the documents as prescribed in paragraph 4 of this Notice or otherwise as well as all other details relating thereto.

Data peribadi yang diproses oleh kami termasuk nama, nombor kad pengenalan, nombor telefon, alamat, pekerjaan, alamat e-mel, butiran akaun bank dan sebarang butiran-butiran lain anda, yang diberikan oleh anda dalam dokumen-dokumen yang dinyatakan dalam perenggan 4 Notis ini atau sebaliknya termasuklah sebarang butiran-butiran lain yang berkaitan dengannya.

3. We are processing your personal data, including any additional information you may subsequently provide, for the following purposes (“Purposes”):

- (a) running the above Contest;
 - (b) announcing or publicizing the Contest and/or winners of the Contest; or
- such other purposes as may be related to the foregoing.

Kami sedang memproses data peribadi anda, termasuklah sebarang maklumat tambahan yang anda mungkin berikan kemudian, untuk tujuan-tujuan berikut (“Tujuan-Tujuan”):

- (a) mengendalikan Peraduan di atas;
 - (b) mengumumkan atau menghebahkan Peraduan tersebut atau pemenang Peraduan tersebut; atau
- bagi tujuan-tujuan lain yang mungkin berkaitan dengan perkara-perkara yang dinyatakan di atas.*

4. Your personal data is and will be collected from you and/or from the information you have provided in the documentation that you have provided to us, all application/registration forms that you have been asked to complete, together with any other information that we may obtain about you from oral or written communications.

Data peribadi anda yang diproses oleh kami merangkumi segala maklumat yang terkandung di dalam dokumentasi yang anda berikan kepada kami, semua borang permohonan/pendaftaran yang diminta anda

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lengkapkan, serta maklumat-maklumat lain tentang diri anda yang kami perolehi dari komunikasi lisan atau bertulis antara kita.

5. You may access and request for the correction of your personal data and to contact us with any enquiries or complaints in respect of your personal data at <https://www.ambank.com.my/eng/privacy-policy>.

In accordance with the PDPA, we may refuse to comply with your request for access or correction to your personal data and if we refuse to comply with such request, we will inform you of our refusal and reason for our refusal.

Anda boleh mengakses dan memohon untuk mengemaskini atau membuat pembetulan data peribadi anda serta menghubungi kami untuk sebarang pertanyaan atau aduan berkenaan dengan data peribadi anda di <https://www.ambank.com.my/eng/privacy-policy>.

Selaras dengan PDPA, kami berhak untuk tidak mematuhi permintaan anda untuk mengakses atau untuk membuat pembetulan ke atas data peribadi anda dan sekiranya kami enggan mematuhi permintaan tersebut, kami akan memaklumkan kepada anda tentang kengganannya kami berserta alasan-alasan terhadap kengganannya kami.

6. Your personal data may be disclosed to the subsidiaries or related companies of AmBank Group and any governmental and/or quasi-governmental departments and/or agencies, regulatory and/or statutory bodies if requested by them, our auditors, our banks, business partners and/or service providers and any other third party that you have requested or authorized us to disclose your personal data to for the above purposes or for any other purposes for which your personal data was to be disclosed at the time of its collection or any other purposes directly related to any of the above Purposes.

Data peribadi anda mungkin dizahirkan kepada anak-anak syarikat atau syarikat-syarikat berkaitan di bawah Kumpulan AmBank ("AmBank") dan semua jabatan dan/atau agensi kerajaan dan/atau kuasi-kerajaan, badan-badan penguatkuasa dan/atau berkanun jika diminta oleh mereka, juru audit kami, bank-bank kami, rakan-rakan perniagaan dan/atau pembekal-pembekal perkhidmatan dan sebarang pihak ketiga yang lain yang mana anda telah minta atau memberikan kuasa kepada kami untuk menzahirkan data peribadi anda untuk tujuan-tujuan yang dinyatakan di atas atau sebarang tujuan-tujuan yang mana data peribadi anda telah dizahirkan pada masa pengumpulannya atau untuk tujuan lain yang mempunyai hubungan secara langsung dengan mana-mana Tujuan-Tujuan yang dinyatakan di atas.

7. You are responsible for ensuring that the personal data you provide us is accurate, complete and not misleading and that such personal data is kept up to date.

Anda bertanggungjawab untuk memastikan bahawa data peribadi yang anda berikan kepada kami adalah tepat, lengkap, tidak mengelirukan dan terkini.

8. If you fail to supply to us the abovementioned personal data, we may not be able to process your personal data for any Purposes and in the case contest participation with us; we will not be able to consider your contest participation.

Jika anda gagal untuk memberikan kepada kami data peribadi yang dinyatakan di atas, kami mungkin tidak boleh memproses data peribadi anda untuk sebarang Tujuan-Tujuan dan dalam perkara berkaitan dengan permohonan anda dengan kami, kami mungkin tidak dapat untuk mempertimbangkan permohonan anda.