



@Sheraton Grand Danang Resort

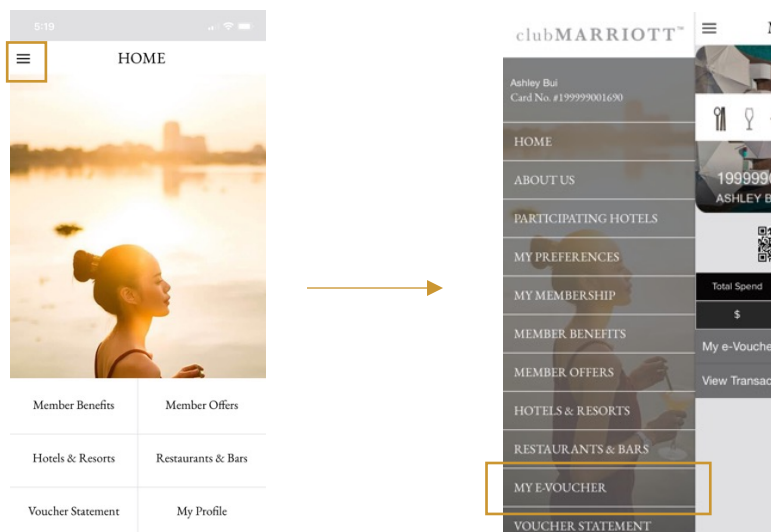
CLUB MARRIOTT™ MEMBER JOURNEY

HOW TO TRANSFER E-VOUCHERS

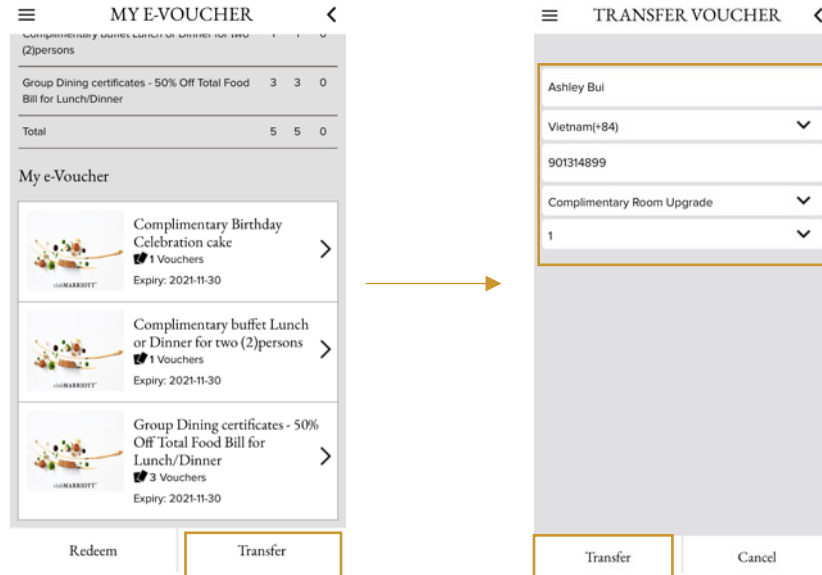
Club Marriott e-vouchers are encouraged to be shared with friends or family members of the member. This process can easily be completed via the mobile app. If a friend or family member is transferred a voucher and is not a member of Club Marriott they are prompted to create an account as part of the process.

THE PROCESS – FOR THE SENDER

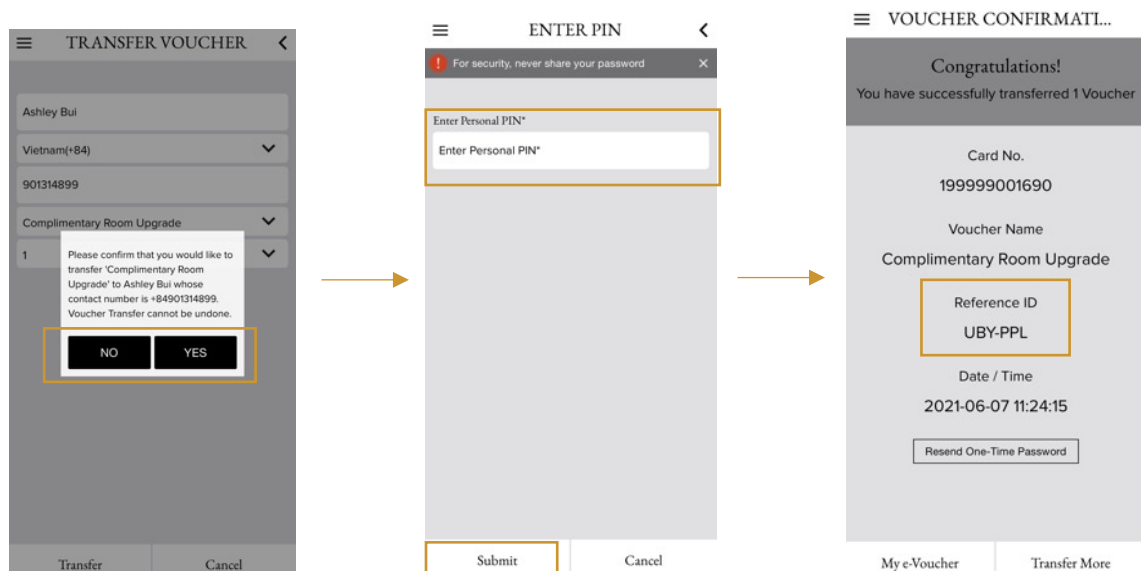
1. Member navigates from the main menu of their app to **MY E-VOUCHERS**



2. All available e-vouchers will appear. Select the **E-VOUCHER** to be transferred and key in the **NAME** and **CONTACT NUMBER** of the Recipient. Select the **VOUCHER** and **QUANTITY**, click **TRANSFER**.

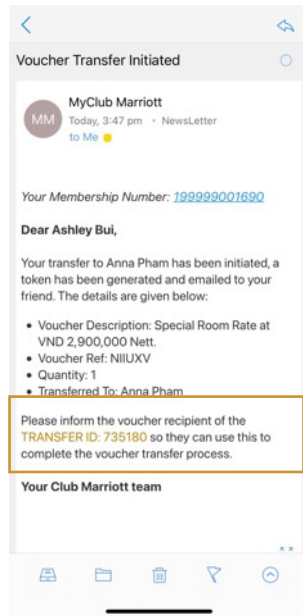


3. A **CONFIRMATION** will pop-up and the member will be asked if the details are correct by clicking **YES** or **NO**. The member must enter their **PERSONAL PIN** into the field and press **SUBMIT**. After that, a **VOUCHER CONFIRMATION** will appear on the app with **REFERENCE ID** to be informed to the receiver.

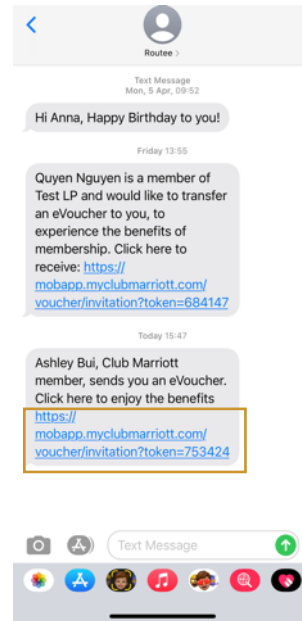


THE PROCESS – FOR THE RECEIVER

- The member will receive an email with the **REFERENCE ID** and need to inform the receiver the same & the receiver will receive an **SMS** informing the invitation and the **LINK** to get the gift

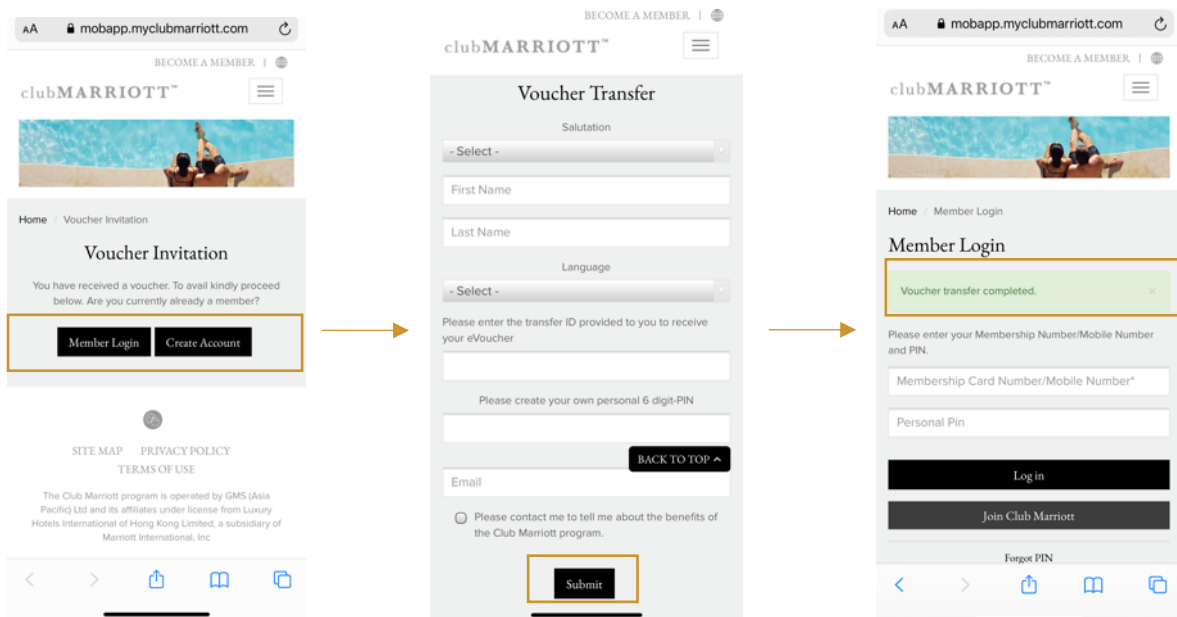


Email for the sender



SMS for the receiver

- The receiver has to **LOG IN OR CREATE AN ACCOUNT** (if not a member), then key in all the required information then click **SUBMIT**. The account and the transferred voucher are both **CONFIRMED**. The receiver can log on Mobile App and redeem the voucher.



3. A confirmation email will be sent to the sender to inform the successful transfer.

Your Membership Number: [199999001690](#)

Dear Ashley Bui,

As requested, the voucher has been transferred successfully to Anna Pham. Please find the details below:

- Voucher Description: Special Room Rate at VND 2,900,000 Nett.
- Voucher Ref: NIIUXV
- Quantity: 1

Your Club Marriott team



Please visit www.myclubmarriott.com for the latest listing of participating hotels, restaurants and bars as well as member exclusive offers.

Kindly contact the Club Marriott office at **+603 2602 2715** for more information