

Cash Credit Redemption Programme

Frequently Asked Questions (FAQs)

Q1	What can I use the Cash Credit for?
	The total amount of Cash Credit that you have redeemed will be automatically credited into your AmBank M-Card/AmBank BonusLink Visa credit card account to offset your outstanding balance.
Q2	Can I assign another person to redeem on my behalf?
	For your own security, we only accept redemption request from the Primary BonusLink cardmember only.
Q3	Can I transfer the Cash Credit to another person?
	Yes, you may. At the point of filling up the redemption form, all you need to do is provide the AmBank M-Card/AmBank BonusLink Visa credit card number and name of the Cardholder you intend to transfer to.
Q4	What if the Cash Credit amount credited is more than my outstanding balance? Can I request for a cash refund?
	The amount credited will be withheld in a special account and will be automatically used to offset your future spending. There is no cash refund option offered.
Q5	Is there a limit to the number of RM50 Cash Credit that I can redeem?
	You may redeem as many RM50 Cash Credit as possible as long as you meet the redemption criteria and you have sufficient BonusLink Points.
Q6	When will the Cash Credit be credited into my account?
	The redemption request will take five (5) to seven (7) working days to be processed and credited into your card account.