

**Borang Kemaskini Maklumat Pelanggan & Permohonan Perkhidmatan**  
**Customer Information Update & Service Request Form**



\*Ruang mandatori / Mandatory fields

Nama / Name*			
NRIC / Passport No / Registration No*		No Telefon / Contact No*	
Nombor Akaun / Account No*			

**A) Kemaskini Maklumat Peribadi / Personal Information Update**

Penukaran No Telefon / Change of Contact No	Rumah / Home:	Pejabat / Office:	Telefon Bimbit / Mobile:
Penukaran Alamat Tetap / Change of Permanent Address:		Penukaran Alamat Surat-Menyurat / Change of Correspondence Address:	
Poskod / Postcode:		Poskod / Postcode:	
Penukaran Alamat Emel / Change of Email Address:			

**B) Kemaskini Maklumat Pekerjaan / Employment Information Update**

Majikan Terkini / Current Employer:	Jawatan Dipegang / Position Held:	Pendapatan Tahunan / Annual Income:
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**C) Permohonan Perkhidmatan Untuk / Service Request For \*\***

1)  Pembekuan Akaun / Freezing of Account       Perlepasan Pembekuan Akaun / Unfreezing of Account

2)  Salinan Penyata Akaun / Copy of Account's Statement      Dari / From: \_\_\_\_\_ Sehingga / To: \_\_\_\_\_

3)  Penahanan Surat Penyata untuk Akaun Semasa No (kecuali AmStar Extreme) bagi pengutipan dari saya/kami / Hold Mail Statement for Current Account no (Not Applicable for AmStar Extreme) for collection by me/us: \_\_\_\_\_  
 Perlepasan Penahanan Surat Penyata / Release Hold Mail Statement Tagging

4)  Lain – lain / Others \_\_\_\_\_  
 (Sila nyatakan / Please specify)

**D) Pembatalan GIRO Antara Bank (IBG) / Interbank GIRO (IBG) Cancellation\*\***

Tarikh Transaksi / Date of Transaction: \_\_\_\_\_

Jumlah / Amount: \_\_\_\_\_

Nama Penerima / Beneficiary's Name: \_\_\_\_\_

No. Akaun / Account No: \_\_\_\_\_

Bank Penerima / Beneficiary's Bank: \_\_\_\_\_

**E) Pemberhentian Pembayaran Cek / Stop Payment of Cheque \*\***

No Cek / Cheque No \_\_\_\_\_

Jumlah / Amount \_\_\_\_\_

Nama Penerima / Payee's Name \_\_\_\_\_

Tarikh Cek / Cheque Date \_\_\_\_\_

**Kaedah Penghantaran / Collection Mode**

Sila pilih kaedah penghantaran bagi perkhidmatan yang dipohon / Please choose your preferred collection method for the selected service request(s):\*

Ambil di cawangan / Collect at branch: \_\_\_\_\_ (Sila nyatakan cawangan / Please specify which branch)

Hantar ke alamat surat menyurat / Send to my correspondence address

\*\*Saya/Kami memberi kebenaran kepada pihak bank untuk mendebit akaun di atas bagi bayaran yang berkaitan dengan permohonan perkhidmatan ini / We authorise you to debit the above account for any charges may be incurred from the above service request.

Tandatangan Pemegang Akaun / Pihak Yang Diberi Kuasa / Account Holder / Authorised Signatory *	Tarikh / Date*
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**Untuk kegunaan bank sahaja / For bank's use only:**

Semakan biometrik diperiksa / Biometric check done:	CIF Br Code	Signature Verified By	Attended By	Updated By	Checked By
<input type="checkbox"/> Passed <input type="checkbox"/> Failed	Ref No				
		Date & Time	Date & Time	Date & Time	